

Saint-Eustache, March 16, 2011

**DEFECT NOTIFICATION (Part 577)
NHTSA REF # 11V-158 (NOVA BUS)**

Dear Mr. West

This Defect Notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nova Bus has decided that a defect that relates to motor vehicle safety exists in Nova LFS T-Drive (40 and 60 ft).

On vehicles that are targeted by this recall campaign, an insufficient torque value has been applied to the drag link attachment bolts. The drag link could become detached for the steering linkage, causing a loss of control of the vehicle and possibly a crash without warning. Such an occurrence could cause serious damage to the vehicle, and most importantly, injure anyone inside the vehicle (passengers, driver) or anyone close by (motorists, pedestrians, etc.)

Vehicles targeted by this notification can be identified by their vehicle identification number (VIN). A list of the targeted VINs is annexed at the end of this document.

On these vehicles, Nova Bus proposes its clients to verify the torque values on the drag link installation bolts, and to correct, if necessary, any incorrect torque value. The labor time necessary to perform this procedure is approximately 20 minutes. The correct torque value is indicated in document CR1558AR1. This document will shortly be available to you on our Internet site by accessing our [On-line Services](#).

Nova Bus will assume the entire costs of the parts, and the cost of labour will be reimbursed according to warranty conditions in effect. At the customer's option, a dealer can perform the correct torque value for you free of charge. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions regarding the requirements of this campaign, please contact your local Nova Bus after-sales service representative.

After contacting your service representative, if you are still not able to have a safety defect remedied without charge and within reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Sincerely,

Jean Fournier
Manager, Warranty and Publications