



**SAFETY RECALL L25  
WIRELESS IGNITION NODE MODULE DETENTS**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 model year Dodge Grand Caravan, Dodge Journey and Chrysler Town & Country vehicles.**

**DUE TO A SHORTAGE OF THE PARTS REQUIRED TO REMEDY YOUR VEHICLE, IN MID JULY YOU MAY CALL YOUR CHRYSLER OR DODGE DEALER TO ARRANGE FOR A SERVICE APPOINTMENT TO CORRECT A POTENTIAL SAFETY DEFECT ON YOUR VEHICLE.**

***The problem is...*** Upon starting your vehicle (VIN: xxxxxxxxxxxxxxxx), the Frequency Operated Button Ignition Key (FOBIK), may not fully seat in the "On" position. If not fully seated, under certain operating conditions (for example bumpy roads) the FOBIK could inadvertently move to the "Accessory" mode. This could cause unintended engine shut off and increase the risk of a crash under certain driving conditions.

***What your dealer will do...*** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the WIN module and install a secondary FOBIK detent system if required. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

***What you must do to ensure your safety...*** Parts to complete this recall will be available in dealerships on July 15, 2011. At that time, **contact your Chrysler, Jeep, or Dodge dealer** to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

**Until this repair is completed, the vehicle can be driven. However, as a precaution, all drivers are advised to remove all objects from the FOBIK (such as additional keys, key chains, etc.) and ensure that the FOBIK is securely and correctly aligned in the "On" position and not aligned between the "On" and "Accessory" position before driving the vehicle.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.chrysler.com/ownersreg](http://www.chrysler.com/ownersreg) or [www.dodge.com/ownersreg](http://www.dodge.com/ownersreg).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
Chrysler Group LLC  
Notification Code L25

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*