



DIVISIONS OF TRIPLE E CANADA LTD.

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www.tripleerv.com

www.leisurevans.com

February 22, 2011

Norcold Recall Notification

«Owner_Name»
«Owner_Addr1»
«Owner_City», «Owner_Prov» «Owner_Postal_Code»

Re: «Unit», Serial #«Coach_Serial_Number»

Selling Dealer: «Dealer_Name»

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles and Norcold Inc. have decided that certain models and model years have a defect in certain models of Norcold Refrigerators.

Triple E Recreational Vehicles is Recalling certain 2006 & 2007 Empress, 2007 Invitation & 2007 Commander motorhomes and 2007, 2008 & 2009 Topaz 5th wheels. This notification will advise of an issue that relates to personal safety.

Description of Defect:

Norcold refrigerators being addressed contains either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. The defect being addressed is the response time of the sensing algorithm and the thermal switch.

To Have This Modification Performed:

We request your assistance to have this non-compliance issue corrected. As described in the enclosed information from Norcold, please contact your Norcold authorized service center to have this Recall completed at no charge to you.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

For U.S. Residents

If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Triple E built recreational vehicle. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

Brad Wall
Customer Relations / Warranty Manager

BW/wcw

Enclosures