

TRUCK SERVICE, INC.

INDIANA - OHIO - FLORIDA

February 10, 2011

**Subject: Carrier Transicold Division GenV EM-1 Evaporator Unit
NHTSA Recall # 11E-003**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR THE RECALL

Carrier Transicold Division of Carrier Corp. has decided that a defect which relates to motor vehicle safety exists in certain vehicles it equipped in the aftermarket with Carrier GenV EM-1 evaporator units. This decision was based on information provided by Carrier that a possible safety defect exists in the GenV EM-1 evaporator units equipped with an Allied Motion motor assembly containing a Delphi Pack-ConIII fuse holder shipped after January 1, 2006 for installation in commercial, school and shuttle buses. Truck Service, Inc. installed these GenV EM-1 evaporator units in buses from November 2009 through December 2009.

THE PROBLEM

Analysis of the potential safety issue determined that with time, temperature, and/or vibration the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt and may be accompanied by flame, smoke and potential fire propagation within the EM-1 units.

Affected Vehicle Models: 2009 Bluebird school buses, unit #'s Marion 11, 12, 13, 14, 15 (invoice copies attached with VIN's)

WHAT WE WILL DO

Truck Service Inc. in cooperation with Carrier will provide owners of all covered EM-1 units a rework for the potential defect at no charge for parts and labor.

If Truck Service Inc. or Carrier fails or is unable to remedy this potential defect without charge and within a reasonable period of time, you may submit a written complaint to the

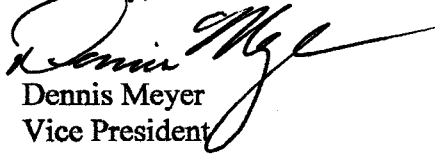
3140 W. Morris Street – Indianapolis, IN 46241 – (317) 248-5606 – FAX (317) 248-5572

Administrator, Nation Highway Traffic Safety Administration, 1200 New Jersey Ave SE,
Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 or
go to <http://www safecar.gov>.

Your safety and satisfaction are important to us and we regret any inconvenience to you.

Please contact us or the Carrier Hotline at 1-800-793-4741 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis Meyer", with a long, sweeping horizontal stroke extending to the right.

Dennis Meyer
Vice President