

International Corporate Headquarters:

The Braun Corporation
631 W. 11th Street
P.O.Box 310
Winamac, IN 46996 USA
1-800-THE LIFT
(574) 946-6153
FAX: (574) 946-4670

www.braunmobility.com



Name
Address
City, State, Zip

Vin #:

NHTSA Recall Identification Number: 11V131

SAFETY RECALL NOTICE – Carrier GenV EM-1 Evaporator Unit, component used on certain Ford E-350 Conversions manufactured by The Braun Corporation (Model years 2005-2011)

Dear Braun Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for this recall:

The following is information provided by Carrier that a *possible* safety defect exists in the Gen V EM-1 Evaporator Units. Units equipped with an Allied Motion motor assembly containing a Delphi Pack-Con III fuse holder were shipped after January 1, 2006, for installation in commercial, school and shuttle busses.

The Problem:

Analysis of the potential safety issue determined that with time, temperature and /or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt and may be accompanied by flame, smoke and potential fire propagation within the Em-1 Units.

Affected Vehicle Models:

Make	Model	Model Years
Ford	E-350	2005-2011

What we will do:

Braun Corporation in cooperation with Carrier will provide owners of all covered EM-1 Units a rework for the potential defect at no charge for parts or labor.

Please see the attached “Appendix A” and forward this information to the appropriate owner of the vehicle. Should you have any questions, please contact the Carrier hotline at **1-800-793-4741**.

Your safety and satisfaction with Braun Corporation’s products are important to us and we regret any inconvenience to you.

Sincerely,

Braun Product Support

Attachment (*Appendix A*)



Appendix A

TRANSICOLD

TAC-SER11-001
01-31-11

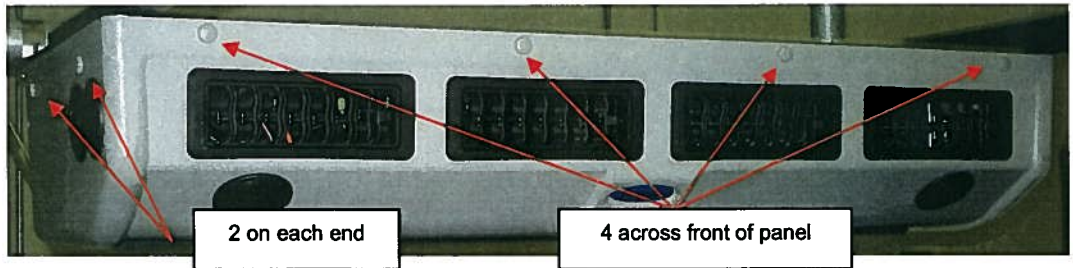
Subject: EM1 Gen V Evaporator Units

The EM1 GenV blower motor fuse assembly could fail in an unsafe manner, creating a potential fire hazard. We are advising that any units manufactured between January 1, 2006 and December 2010 must have the evaporator motor in-line fuse assembly upgraded with the retrofit kit 74-62056-00. The only units affected are EM1 GenV evaporator modules, part numbers 77-62512-XX and 77-62112-XX, with serial numbers between KNT90890232 and NNE91230058. Customers with EM1 GenV units prior to the above mentioned serial numbers and dates that have had Carrier replacement motors 54-00621-00 installed, will also require this upgrade.

Below are instructions on how to identify and confirm the affected units by the unit identification tag, and visual confirmation of the fuse assembly.

CAUTION: Disconnect the vehicle battery and use proper lockout/tagout procedures for your safety.

- 1) Remove the cover from the evaporator by removing the 8 screws shown below. Properly support the cover while removing the screws.



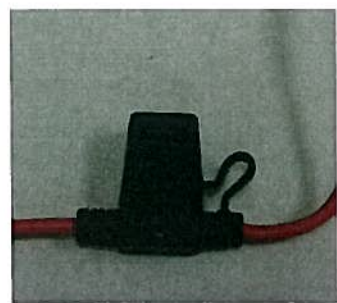
- 2) Once the cover has been removed, the identification tag containing the unit part number, manufacture date, and serial number can be found on the motor "cradle" mount, as seen in the photo below (on left). Compare the information to the above mentioned manufacture date, and/or serial number. Units employing a fuse holder as appears circled in red below require the upgrade with the new fuse holder.



Serial Number Tag



Old Fuse Holder



New Fuse Holder

- 3) Once it has been identified that the unit requires the fuse assembly upgrade, the serial number of the unit should be recorded for each affected unit.
- 4) Carrier has set up a dedicated Hotline to obtain the Retrofit kit required to perform the upgrade. The serial number of each unit **will be required when kits are ordered**. The kit(s) will be shipped to the address provided at no charge. Materials and instructions to perform work will be provided with the kit.
- 5) The time allowance to perform this re-work is ½ hr. To submit for labor reimbursement, a warranty claim needs to be filed with Carrier. The process and codes to be used are as follows.
 1. In the "Part number" category, enter "PT11-01" (no MPR required).
 2. Under "Job Code" enter "PT11-01 L" (this is for 0.50 hours labor).
 3. Submit claim

Availability of the retrofit kits is expected to be on or about the week of 3/15/2011. After this date, please contact Carrier Recall Hotline at (800) 793-4741 or an authorized Carrier Dealer/Service Center so that your unit can be retrofitted.

Robert Picker

Service/Warranty Manager
Carrier Transicold Division

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