



MONACO RV

A NAUISTAR COMPANY

Monaco RV, LLC  
91320 Coburg Industrial Way  
Coburg, OR 97408 USA

monaco-online.com

## SAFETY RECALL – 11V-105

MARCH 2011

Dear Monaco RV Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco RV has decided that a defect which relates to motor vehicle safety exists in certain Monaco Riptide recreational vehicles built 3/25/10 thru 11/5/10.

### ***REASON FOR THIS RECALL***

The wiper arms may crack at the pivot shaft mountings. This cracking could disable the wiper arms without warning, which could lead to reduced driver visibility.

### ***RISK TO MOTOR VEHICLE SAFETY***

Decreased driver visibility may increase the risk of a crash, possibly resulting in property damage, personal injury, or death.

### **DEFECT REMEDY**

The remedy will involve the replacement of both wiper arms. Dealers have instructions to repair your vehicle and will be able to order parts once an appointment is made. The repair will be performed free of charge and may take up to 1 hour to complete.

### **ACTIONS YOU SHOULD TAKE**

Monaco RV's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed Recall Notification Form.

**If you own this vehicle**, please schedule an appointment with any Monaco RV dealer to have your vehicle repaired. Your nearest dealer may be located by calling 1-877-466-6226 or by visiting <http://www.monaco-online.com> and navigating to the dealer locator for your specific product make and model.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred 04/01/10 thru 3/31/11. Contact Customer Service at 1-877-466-6226 for more information.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the postcard so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Monaco RV has failed to remedy the defect without charge or within a reasonable time, please call toll free 1-800-685-6545.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Monaco RV requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Monaco RV, LLC**