



**Diamond Coach Corporation**  
2300 West 4<sup>th</sup> St  
PO Box 489  
Oswego, Ks 67356

February 24, 2011

Quality Equipment  
11801 S. Gambell Street  
Anchorage, AK 99515

Subject: Diamond Coach Recall CAR-11-1, NHTSA Campaign Number 11V099

Dear Diamond Coach Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Diamond Coach Corporation has decided that a defect related to vehicle safety exists on Diamond buses fitted with Carrier GEN V EM-1 evaporator units with part numbers 77-62112-xx and 77-62512-xx, manufactured between January 2006 and December 2010, starting with serial number KNT90890232 ending with serial number NNE912230058. The defect is involved with an Allied Motion motor assembly with a Delphi Corporation (“Delphi”) Pack-Con III fuse holder. With time, temperature, and/or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt or ignite, in such case smoke or flame could propagate within the EM-1 Unit.

A retrofit kit and labor are available from Carrier at no charge to you. Carrier Corporation has already notified NHTSA of this defect with recall 11E-003. This Diamond Coach recall instructs you, the owner, to contact Carrier Corporation at your earliest convenience.

Please contact Carrier with any questions about this issue. Be sure to mention Carrier Recall number 11E-003.

**Carrier Corporation Recall Hotline – 800-793-4741**

\*\*\*If, after contacting Carrier Corporation, your inspection and/or repair is not completed in a reasonable time and WITHOUT CHARGE you may notify:

The Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

If any other assistance is needed for this issue, feel free to contact Diamond Coach. Jimmy Jarman – Customer Service/Warranty Administrator – Diamond Coach Corporation 800-442-4645 ex21

Sincerely,

A handwritten signature in black ink, appearing to read "Will Tucker". The signature is fluid and cursive, with a prominent initial "W" and a long, sweeping tail.

Will Tucker  
Engineering Manager  
Diamond Coach Corporation