

**Recall 10E-028**  
**Trans/Air Evaporator TA73**



February 2011

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Double K Inc. has decided that a defect, which relates to motor vehicles safety, exists in a number of 1999-2007 Hometown Trolley buses equipped with Trans/Air TA73 evaporators manufactured between 1/1/1999 and 12/31/2007. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

**The Safety issue is:**

The evaporator installed in the vehicle utilizes a power resistor to regulate blower speed. Should a short occur in the "low or medium speed" circuit while the blower is in high speed, the short will cause the supply voltage to feedback through the resistor to ground, not drawing enough current to trip the fuse, but causing the resistor temperature to rise to a point where it will melt and possibly ignite the plastic blower housing to which it is mounted.

An over heat situation can result in a fire.

**What we are asking you to do:**

Contact Trans/Air to order the repair kit (see Service Bulletin # 10-001 enclosed) and schedule an appointment with your Trans/Air local authorized Service Center to have the corrective action completed. Submit your claim (detailed invoice) include VIN number to Trans/Air Mfg, Warranty Department, 480 E. Locust St., PO Box 70, Dallastown, PA 17313. For questions, please call at 1-800-673-2446.

You may also contact Kristina Dunow at Double K Inc., at 1-715-478-5090 or [Kristina@newnorth.net](mailto:Kristina@newnorth.net) if you have any problems or questions.

**How long will it take?**

Time required to do the repair is 20 minutes per evaporator.

**Changed address or sold the vehicle?**

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, signed and dated the fax to Double K Inc. so we can update our records. Our fax number is 1-715-478-5095.

This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call 1-715-478-5090. Please have your vehicle identification number ready for our representative when you call.

*Double K Inc., 701 North Railroad Ave. Crandon, WI 54520*

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Should Double K Inc. fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**  
1200 New Jersey Ave S. E., Washington, DC 20590  
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to  
<http://www.safecar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best Regards,

A handwritten signature in cursive script that reads "Kristina Pence-Dunow".

Kristina Dunow  
President  
Double K Inc.

## **Recall 10E-028**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your Company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_