

Coach and Equipment Manufacturing Corporation

130 Horizon Park Drive, PO Box 36, Penn Yan, NY 14527-0036 (315) 536-2321

February 4, 2011

To: Owner
Address
City

**RECALL NOTICE: Coach & Equipment Manufacturing Corp. buses equipped with Carrier Corp. GenV EM-1 Evaporator Unit.
NHTSA Recall # 11E-003**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Coach & Equipment Manufacturing Corp. has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured and equipped with Carrier GenV EM-1 Evaporator Units. Our decision was based on information provided by Carrier that a possible safety defects in those evaporator units equipped with an Allied Motion motor assembly containing a Delphi Pack-ConIII fuse holder shipped after January 1, 2006 for installation in our buses. Coach & Equipment installed these GenV EM-1 Evaporator Units in vehicles that it manufactured from January 2006 through January 2011.

The Problem:

Analysis of the potential safety issue determined that with time, temperature and/or vibration, the fuse may loosen in the fuse holder, resulting in high resistance and arcing. If sufficient arcing occurs, the fuse holder may melt and may be accompanied by flame, smoke and potential fire propagation within the EM-1 Units.

Affected Model Years:

Models
Phoenix, Metro-Lite, Pegasus

Model Years
2006, 2007, 2008, 2009, 2010, 2011 (January)

WHAT WE WILL DO

Coach & Equipment Manufacturing Corp, in cooperation with Carrier, will provide owners of all covered EM-1 Units a rework for the potential defect at no charge for parts and labor. Please follow the instructions in the attached Carrier service information bulletin to see whether or not your bus has the affected unit, and if so, to make the repair. These instructions explain how to get the required kit free of

charge from Carrier and how to get reimbursed for the work performed.

If Coach & Equipment Manufacturing Corp. or Carrier fail or are unable to remedy this potential defect without charge and within a reasonable period of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Your safety and satisfaction with the buses and service Coach & Equipment provides to you are important to us and we regret this inconvenience to you. Please call the Carrier HotLine at 1-800-793-4741, or Coach & Equipment at 315-536-2321, x1212 if you have any questions.

Sincerely,

Michael Hanna
Manager, Customer Service