



R11SW

March 15, 2011

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that certain 2011 and 2012 model year All American (D3) model and "Vision" conventional model school buses manufactured from October 18, 2010 through January 06, 2011 fail to conform to the emergency exit requirements of Federal Motor Vehicle Safety Standard (FMVSS) 217 "Bus Emergency Exits and Window Retention and Release".

On the subject buses, when opening the left hand (driver's side) pushout window, the top of the window may contact the rain visor preventing the window from opening sufficiently. In the event of an accident, bus passengers may sustain injuries if they are unable to exit the bus. Buses with this noncompliance must be corrected according to the enclosed instructions.

Parts and labor required to complete Recall R11SW according to the attached instructions will be provided at no cost to you.

Your Blue Bird bus(es) affected by this recall are identified by body serial number(s) on the enclosed reply sheets. If you no longer own the subject bus(es), please complete the appropriate section of the **yellow** parts request sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

You may contact your Blue Bird dealer to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

If you elect to perform this recall yourself, or have a qualified repair facility convenient to you perform this recall you should return the **yellow parts request sheet, with a valid UPS delivery address**, to Blue Bird in one of the enclosed pink, postage paid reply envelopes. The required primer and paint in 0.5 oz bottles with brush in cap will be shipped to you or the repairing facility at "no charge".

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

Labor time to inspect opening of driver's side pushout window(s) is 0.1 hour per bus.

Labor time to trim, prime and paint driver's side rain visors is 0.2 hours per bus. Primer and paint will be provided in 0.5oz bottles with brush in cap.

If you perform Recall R11SW, or have a qualified repair facility convenient to you perform this recall, **reimbursement for labor** may be obtained by completing the pink request for reimbursement sheet provided and returning it to Blue Bird in the enclosed pink postage prepaid envelope.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attached a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236; TTY 1-800-424-9153; Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,



Bill Coleman
Corporate Recall Administrator
BLUE BIRD CORPORATION