

# SAFETY RECALL NOTICE



**Bombardier Recreational Products Inc.**

565 de la Montagne Street  
Valcourt, Québec, Canada J0E 2L0  
T 450.532.2211 F 450.532.5133

www.brp.com

«SEQ\_NO»  
«SERNR» «MODEL\_YR» «CMP\_NO»  
«NAME2» «NAME1»  
«STREET»  
«PO\_BOX1»  
«CITY» «REGION» «ZIP»  
«COUNTRY»

Date: April 7<sup>th</sup>, 2011

## Re: Reverse Actuator - Can-Am Spyder™ RT SM5 roadster

Dear Can-Am™ Roadster Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, the Canada Motor Vehicle Safety Act and other applicable laws. Bombardier Recreational Products Inc. and BRP US Inc. ("BRP") have decided that a defect which relates to motor vehicle safety exists on certain roadster models and are conducting a voluntary safety recall.

### What is the potential problem?

While downshifting, it may be possible to inadvertently engage reverse without depressing the reverse button, due to a defective reverse actuator cable. If this happens while vehicle is moving forward, the rear wheel could lock and the engine could stall. If this happens while vehicle is stopped or moving forward, vehicle could back up. This condition may increase the risk of a crash possibly resulting in injury or death.

### What should you do?

Call an authorized BRP Can-Am Spyder Roadster dealer and make an appointment to have your vehicle inspected and repaired if necessary. We will validate proper operation of the reverse actuator and if defective, replace the reverse actuator assembly. *This work will be performed at no charge to you.*

There are important precautions you should take until this recall has been performed:

- Be aware that it is possible that you inadvertently engage reverse while downshifting. Stay alert and make sure, while downshifting, to check that the gearbox position in the multifunction gauge does not show "R" before releasing the clutch lever. Be particularly careful when releasing the clutch lever after downshifting into 1st gear.
- Pass on this information to any other driver of your vehicle.

### What to do if you feel this notice is an error?

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information in this notice is incorrect, please contact BRP at your earliest convenience.

Ski-Doo  
Lynx  
Sea-Doo  
Evinrude  
Johnson  
Rotax  
Can-Am

**For US residents only**

If you believe that the dealer or BRP has failed or is unable to remedy the problem within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E. Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

**For Canadian residents only**

If you believe that the notification or correction is inadequate, that the manufacturer fails to correct the situation in accordance with the notification or it fails or is unable to correct the situation within 60 days, you may submit a complaint to the Road Safety and Motor Vehicle Regulation Directorate of Transport Canada at 1-800-333-0510.

**If you have questions, need assistance, or to find the nearest authorized BRP Can-Am Roadster dealer:**

• Visit [www.can-am.brp.com](http://www.can-am.brp.com)

• In the US and Canada: 1-888-638-5397

9:30 to 17:30 Eastern time      Monday to Thursday  
10:30 to 17:30 Eastern time      Friday

We apologize for any inconvenience this may cause you.  
Thank you for your immediate attention to this matter.

Sincerely,

After-Sales Service Department,  
Bombardier Recreational Products Inc.