

NRC MODIFICATIONS

October 7, 2010

Dear Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. NRC has decided that the defect reported may exist in our motor homes. This recall involves a certain plug-in remote control receivers supplied by Dimplex North America, Ltd. The affected plug-in remote control receivers were shipped with the following electric fireplace and stove kits: BF6000, which NRC had purchased for our units.

The problem with this plug-in remote control receiver is it can overheat, posing a fire hazard. Dimplex North America, Ltd., will provide all owners with a replacement remote control kit free of charge. If you have already received a notice of this recall and received your replacement kit, this is nothing further for you to do.

To receive your replacement kit, please do the following:

1. Locate your remote control receiver behind the electric fireplace in your unit. Unplug your unit.
2. Locate the ID#'s, model, doc., and date code of the receiver. Write this info down.
3. Retrieve the VIN# off of your truck unit, which is inside the driver-side door jam.
4. Contact Dimplex North America Technical Customer Service at 1-888-DIMPLEX (888-346-7539) from 8:00 am-4:30 pm Eastern time, Monday-Friday: when prompted, press-1 for customer service, and then press-1 again for "Parts and Service-Tech. Support" and provide the tech with all the information you have just wrote down from the unit.

If you need assistance locating the remote control receiver or locating the id#, model#, and the date code on the receiver, you may contact Dimplex North America at the number listed above assistance.

If Dimplex North America fails or unable provide a replacement kit within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590 or call Auto Safety hotline 888-327-4236 or contact NHTSA at www.safercar.gov.

If you no longer own this vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling NRC Modifications at 574-825-3646. This will enable us to contact the new owner of this recall.

We regret any inconvenience this may cause you, but this is for your personal safety and satisfaction with our product.

Sincerely,
NRC Modifications, Inc.