



January 24, 2011

'AEP  
5223 S GARNETT  
TULSA, OK TM105

Dear Hi Ranger or Telelect Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR RECALL**

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain Digger Derricks and Aerial Devices mounted on trucks. It requires inspection of the "D" shaped lanyard anchors as shown in the attached bulletin, CB593. **Failure of the lanyard anchor may occur during a fall arrest event.**

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.**

**WHAT TEREX UTILITIES WILL DO**

TEREX Utilities will provide replacement lanyard anchors for p/n 472452 with date code 07B, as shown in the attached Bulletin.

**WHAT YOU SHOULD DO:**

1. Inspect the lanyard anchors on your digger derrick or aerial device immediately before further use as instructed in Campaign Bulletin CB593.
2. If the lanyard anchor has a date code other than 07B it is not affected and can be returned to service. Complete the inspection list enclosed by checking the appropriate box for the unit serial number and fax to 605-882-5572 or email to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com).
3. **If lanyard anchor 472452 has date code 07B, take it out of service immediately.** Call 1-605-884-3892 or email [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) to report the machine serial number and that you have a lanyard anchor with date code 07B. A replacement lanyard anchor will be shipped. Also complete the form enclosed by checking the appropriate box for the unit serial number and fax or email to ensure our follow up of parts shipments.
4. Remove the lanyard anchor and replace with the new part. Return the removed part and the completed form included in the same box using the label provided. After receiving the removed anchor and form TEREX Utilities will provide reimbursement.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty department by calling 1-605-884-3892.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

## CB593 Inspection List

Fill in information below for each serial number and return to TEREX Utilities at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax to 605-882-5572. Partially completed sheets are acceptable for units at multiple locations.

Model	Boom Serial Number	Check if OK Lanyard anchor is not code 7B	Check if Not OK Lanyard anchor is code 7B	Date inspected	Inspected by
TM105	2081238432				



# TEREX

## Utilities

### CAMPAIGN BULLETIN

### 01-593-11

DATE: 1/24/11

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: Aerial and Digger Derricks

SUBJECT: Miller "D" lanyard anchor p/n 472452

#### Issue:

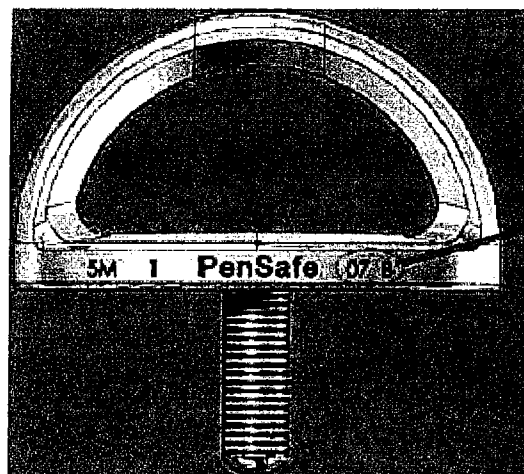
TEREX Utilities has received notice of a recall from the supplier of the D shaped lanyard anchor, p/n 472452 with the date code 07B. There is a deficiency in the material strength that may cause the threads on the stem to fracture prematurely. These parts could be on machines built from June, 2008 through November, 2010.

**During a fall arrest event the D shaped lanyard anchor can fail.**

#### Action:

Immediately inspect the lanyard anchors on units listed in the attached letter for lanyard anchors having the date code 07B, as shown below. Immediately take the unit out of service if the date code appears. If the date code does not appear, simply complete the enclosed form to complete this bulletin.

If your lanyard anchor is affected, call TEREX Utilities, at 605-884-3892 for a replacement kit, p/n Z-1200. Follow the installation instructions that accompany the kit. Complete the enclosed form and return it with the affected anchor to TEREX Utilities, using the shipping label and shipping box, for credit.



Date code

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DEATH OR SERIOUS INJURY.**

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**Dealers and Installers:** A letter is being sent to owners of affected units. Only lanyard anchors, p/n 472452, with a date code of 07B are affected.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have lanyard anchor 472452 supplied in kit Z-1200 at no charge to the owner.

**Labor and Travel reimbursement:**

- Lanyard anchors will be provided to replace anchors with date code 07B only. A \$40 credit or reimbursement will be allowed for the owner to install and return the removed anchor.
- Repairs will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of .25 Hours will be allowed for repair of each unit.
- A travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop will be allowed.
- A completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. All parts must be returned for reimbursement. If you have any questions contact TEREX Utilities Warranty department at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax the form to 605-882-5572.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236