ΤΟΥΟΤΑ

TMS-NTC-11228 September 29, 2011 Toyota Motor Sales, U.S.A., Inc. 19001 South Western Avenue, S207 Torrance, CA 90509-2991

Kelly Schuler Recall Management Division National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

Re: Toyota Safety Recalls 09V-023, 09V-388, 10V-023, 10V-384, 11V-029 and 11V-115 Dealer Notification Letter for Owner Follow-Up Notice

Dear Ms. Schuler,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letters for a Follow-Up Owner Notification on the following Toyota and Lexus vehicles:

| NHTSA campaign ID | Toyota campaign No. | Vehicles Covered |
|----------------------|---------------------------|--|
| 09V-023 | 90B | Certain '04 MY Sienna |
| 09V-388 | 90L | '07 - certain '10 MY Camry '04 - certain '09 MY Prius |
| 10V-023 | 90L | '08 - certain '10 MY Highlander and Highlander HV |
| 10V-384 | A0J | Certain '05 – '08 MY Corolla and Matrix |
| 11V-029 | BLA | '06-'07 GS300/350 '06-'09 IS250 '06-'08 IS350 |
| 11V-115 | BLB | '06-'07 GS300/350 AWD |

These documents are being submitted in accordance with regulation 49 CFR 573.6 (c)(10).

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,

George Morino National Manager, Quality Compliance

Attachments:

- Lexus 11V-029 (BLA) Owner Notification Letter
- Lexus 11V-115 (BLB) Owner Notification Letter
- Toyota 09V-023 (90B) Owner Notification Letter
- Toyota 09V-388 (90L) Owner Notification Letter
- Toyota 10V-023 (90L) Owner Notification Letter
- Toyota 10V-384 (A0J) Owner Notification Letter



Lexus Division Toyota Motor Sales, U.S.A., Inc. 1960 South Wester, Acture 100 Box 2001 Tournes CA 90500-2601

Certain MY 2006-2007 GS 300/350, 2006-Early 2009 IS 250, and 2006-Early 2008 IS 350 Vehicles Insufficient Tightening of the Fuel Pressure Sensor SAFETY RECALL FOLLOW-UP NOTICE

URGENT

VIN:

Dear Lexus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the fuel system of certain model year 2006-2007 GS 300/350, 2006-Early 2009 IS 250, and 2006-Early 2008 IS 350 vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

What is the condition?

Due to insufficient tightening of the fuel pressure sensor connected to certain engine fuel delivery pipes (those with nickel phosphorus plating), there is a possibility that, over time, the pressure sensor could loosen. If loosening occurs, fuel could leak past a gasket used in the connection between the sensor and pipe and through the threaded portion of the sensor. If fuel is leaking from the fuel pressure sensor, in some instances a fuel odor may be noticed from the engine compartment. Fuel leakage in the presence of an ignition source may increase the risk of a vehicle fire.

What will Lexus do?

Any authorized Lexus dealer will inspect for fuel leakage. If no leakage is found, the dealer will tighten the fuel pressure sensor with the proper torque. If a fuel leak is confirmed, the gasket between the sensor and the fuel delivery pipe will be replaced with a new one, and the sensor will be tightened with the proper torque. This will be conducted at **NO CHARGE** to the vehicle owner.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to have this remedy implemented as soon as possible. The repair will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

If your vehicle is covered by this Safety Recall, you do not need an owner letter to have this remedy completed; however, to assist the dealer in confirming vehicle coverage, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit <u>www.lexus.com/recall</u> for further information. Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for repairs for this condition?

If you have previously paid for the tightening of the fuel pressure sensor, or replacement of the fuel pressure sensor gasket, to address this specific condition, please mail a copy of the repair order, proof-of-payment, and proof-of-owner-ship to the following address for reimbursement consideration:

Lexus Customer Assistance, Mail Stop L201, 19001 South Western Avenue, Torrance, CA 90509

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,

Lexus Division, TOYOTA MOTOR SALES, U.S.A., INC.



Lexus Division Toyota Motor Sales, U.S.A., Inc 20100 South Western Avonne-20 Dox 2001

Tomais e CA 90535290

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What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to have this remedy implemented as soon as possible. The repair will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

Please note even if the Fuel Delivery Pipes (Fuel Rails) were previously replaced on an earlier recall (Lexus recall 9LA), you still need to have the remedy implemented for Insufficient Tightening of the Fuel Pressure Sensor. We apologize for the inconvenience, but you should contact your authorized Lexus dealer to have this additional remedy implemented as soon as possible.

If your vehicle is covered by this Safety Recall, you do not need an owner letter to have this remedy completed; however, to assist the dealer in confirming vehicle coverage, we request that you present this notice at the time of your service appointment.

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