



Safety Recall M0200

Please see the reverse side of this notice for **IMPORTANT INFORMATION** regarding:

✓ ***THE REASON FOR THIS RECALL***

✓ ***WHAT WE WILL DO***
-and-

✓ ***WHAT YOU SHOULD DO***

Contact your Hino dealer at your earliest convenience, to arrange a service date.

If you have any questions, please call 1-248-699-9390



RECALL CENTER
41180 Bridge Street • Novi, MI 48375

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Notification of Safety Recall M0200

To Our Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Hino Motors Sales U.S.A., Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain USA production of certain 2011 model year vehicles produced between October 26, 2009 and October 1, 2010. This defect involves two of the air lines at the front and rear air tanks. These air lines may have been installed incorrectly. In the event that the rear air tank pressure was depleted, braking function would be lost and the automatic engagement of the spring brakes would not occur. This ultimately could result in a crash.

WHAT WE WILL DO

Hino Motors Sales U.S.A., Inc. will inspect your vehicle to confirm the air lines are in the correct positions. We will correct this condition in the event the air lines are in the incorrect position.

WHAT YOU SHOULD DO

Please contact your Hino dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Hino dealer is best equipped to provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Hino Motors Sales U.S.A., Inc. customer service by calling **(248) 699-9390**.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with the recall. Please contact Hino Motors Sales U.S.A., Inc. customer service by calling **(248) 699-9390** with questions regarding reimbursement.

Federal Regulations require that any vehicle Lessor receiving this Recall notice must forward a copy of this notice to the Lessee within 10 days.

After contacting your dealer and Hino Motors Sales U.S.A., Inc. customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the **Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington DC, 20590**; or call the toll-free Vehicle Safety Hotline at **(888) 327-4326 (TTY: (800) 424-9153)**; or go to **<http://www.safercar.gov>**.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.