

DRAFT



SPARTAN CHASSIS, INC.

1000 REYNOLDS RD • CHARLOTTE, MI 48813 • 517.543.6400

Date

Attach VIN Label Here

IMPORTANT: Safety Notice

SAFETY – RECALL –

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors, Inc. has decided a defect which relates to motor vehicle safety exists in certain Furion Rescue Transport Vehicles assembled by Spartan Motors Chassis, Inc. equipped with a Caterpillar C7 Engine.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

Defect or Noncompliance:

The number 5 and number 6 fuel lines may crack at the fastening point to the common fuel rail. A fuel leak, in the presence of an ignition source, may result in a fire hazard.

Corrective Action:

Caterpillar will replace the number 5 and number 6 fuel lines in addition to the number 5 clamp.

Labor Time:

Contact your local Caterpillar distributor for labor times. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Contact your local Caterpillar distributor or, call Spartan Chassis at 800-543-5008 Option 5, with your current mileage. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center. You do not need to call Spartan Chassis to find the facility most convenient to

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you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. If you lack access to the internet, call 800-543-4277 (Option 1) for locations.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-4277 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Sonia Thorndyke
Campaign – Recall Coordinator
Spartan Motors Chassis, Inc.