



Dutchmen Manufacturing, Inc.
P.O. Box 2164
Goshen, IN 46527-2164

NHTSA Recall No. 11V-005
Transport Canada Recall No. 2011-009

Safety Recall Notice ***Rubicon[®] Voltage[®]***

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Reason for This Recall

Dutchmen Manufacturing, Inc. (Dutchmen) has decided that a defect which relates to motor vehicle safety exists in certain *Rubicon and Voltage* brand travel trailers manufactured between August 16, 2010 and December 23, 2010. Other trailer models manufactured by Dutchmen Manufacturing, Inc. during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign were manufactured with a defective fuel shut-off timer module. The module was supposed to be programmed with a 5 minute shut-off feature, which automatically shuts off the fuel pump after 5 minutes of no activity. The defective modules do not have this automatic shut-off feature programmed into them. This allows the fuel pump to continuously run if not shut off in the initial 5 minute period, causing it to overheat and fail. In extreme situations, the overheating may lead to fire, property damage, or personal injury.

What We Will Do

Dutchmen representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the fuel shut-off timer module. The service and parts required for this corrective action will be provided at no charge to you.

What You Should Do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible.



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If you have questions concerning this recall or if you need any assistance such as locating a Dutchmen authorized dealer or repair facility, please contact the **Dutchmen Warranty/Service Department** by mail at Dutchmen Manufacturing Inc., P.O. Box 2164, Goshen, IN 46527, by email at 'warranty@dutchmen.com', or by phone at 574-537-0700.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Dutchmen by contacting the **Dutchmen Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration and Transport Canada of this recall and the procedures involved. Should Dutchmen fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. In Canada, if after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regards to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1. or call 1-800-333-0510.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Jerry McCarthy
Director of Service Operations

Re: NHTSA Recall No. 11V-005
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