

July 06, 2011

TO: End-User Purchasers of ZF Services NA LLC Service Clutch Kits (Part number SX: K70358-01)

**NOTICE: ZF Services North America, LLC – Clutch Service Kit
Recall--NHTSA Recall 11E024000**

Dear ZF Services North America LLC Customer:

Address

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This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ZF Services North America, LLC has decided that a defect which relates to motor vehicle safety exists in certain SX: K70358-01 clutch kits sold as service parts for 2003-2006 Nissan 350Z and Infiniti G35 vehicles. The subject clutch kits contain a clutch disc with a 255mm O/D and a cover designed to accept only a 250mm O/D disc. An oversized disc could cause the vehicle to move unintentionally on the initial start-up, if the driver does not follow the installation instructions and fails to use the service brakes while the hand brake is not applied. Unintentional movement of the vehicle could result in a crash or possible injury to persons outside the vehicle.

This condition will correct itself after the first start-up and usage of the clutch kit.

Identification of clutch kits covered by the recall:

The subject ZF clutch kits were shipped by ZF Services North America LLC to its customers between September 1, 2010, and March 8, 2011.

What we will do

If you have purchased a clutch kit subject to this recall and it has not been installed in a vehicle, you should return it to the place you purchased it to receive a replacement kit free of charge.

If you have installed the subject clutch kit and driven your vehicle, the condition will have corrected itself. However, if you are not satisfied with its performance, ZF Services will reimburse you for the cost of our replacement clutch kit and a reasonable amount for its installation, based upon Chilton standard hourly times for service clutch kit replacement. To receive reimbursement for the parts and service, you should provide ZF Services all of the following information:

- Customer name;
- Customer address;
- Vehicle Make and Model;
- VIN;
- Date Code of the Replaced Part; and
- A copy of your invoice for the replacement clutch kit and its installation.

Communication:

If you conclude that ZF Services has not enabled you to remedy this condition in a reasonable time, you may call us directly at 1-847-478-6748 or at 1-800-321-0784 ext.6748. If you are still not satisfied, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20590

- or -

Call the toll free Vehicle Safety Hotline: 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may have caused. ZF Services wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,
ZF Services North America, LLC

Enclosures

- SAFETY RECALL NOTICE TO CUSTOMERS