



Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PORSCHE CARS
NORTH AMERICA, INC.

CUSTOMER RECALL CAMPAIGN NOTICE

Vehicle Identification Number	<VIN NUMBER>	<VIN BAR CODE>
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Campaign AB01

See the nearest Authorized Porsche dealer of your choice.

<UNKNOWN CUSTOMER>
<ADDRESS>
<ADDRESS>

Please tear along this perforation line.

Thank you for your
reply.

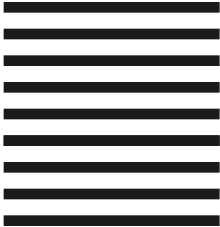
We will check and
install new central
locking components
as necessary.

PORSCHE

Please tear along this perforation line.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL		
FIRST CLASS	PERMIT NO. 26231	ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

PORSCHE CARS NORTH AMERICA, INC.
980 HAMMOND DRIVE NE
SUITE 1000
ATLANTA, GEORGIA 30328-8187



CUSTOMER RECALL CAMPAIGN NOTICE

Dear <NAME_FIRST> <NAME_LAST> ,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2010 - 2011 Porsche 911 Turbo, 911 GT2 and 911 GT3 vehicles. We are writing to you today to ensure that your Porsche <Model_DESCR> <VIN> will continue to give you many years of safe, enjoyable and reliable motoring.

Your vehicle is equipped with our center locking hub and rim assemblies. Porsche has found, through its experience racing vehicles using the same technology, that over time the hubs can wear prematurely. If this happens, your wheels could loosen, causing a crash.

As a remedy, Porsche will replace your center locking rims and hubs with an improved design which now requires a center bolt with a greased surface and an increased tightening torque. The center bolt will now be tightened to 600 Nm (444 ft-lbs). The new central locking hubs will not have the tightening torque inscription.

The necessary replacement work will take approximately 1.5 to 3 hours to perform and will be done at no cost to you. Until you have had this work performed, do not use your vehicle on the race course or for any competitive event. If you have used your vehicle for such events, Porsche recommends extreme caution driving your vehicle until the new hubs have been installed. If you do not wish to drive your vehicle during this period, Porsche will compensate you for alternate transportation.

Porsche also has issued revised instructions for the usage of your center-locking wheels. Enclosed with this letter is a supplementary insert for your Porsche Owner's Manual. Please familiarize yourself with its contents. The new page has an adhesive backing. It should be affixed in the "Practical Tips, Emergency Service" section in your Owner's Manual. If you prefer, please bring the new Owner's Manual page with you when you bring your Porsche vehicle to your authorized Porsche dealer to have this recall service performed. They will be pleased to affix the supplementary insert for you.

Please make contact with your authorized Porsche dealer's Service Department in order that we can arrange to have the work completed. If you have other Genuine Porsche central locking bolts, which you purchased from us but which currently are not fitted on your vehicle, please bring these with you when you come to the dealer to have this recall service performed. These additional central locking bolts will also be replaced free of charge.

Please note Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your Porsche dealer is unable to perform this procedure within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
Attention: Customer Commitment
980 Hammond Drive, Suite 1000
Atlanta, GA 30328
Telephone: 1(800) PORSCHE (1-800-767-7243)

At your option, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact Customer Commitment at the above telephone number and address.

We sincerely regret any inconvenience this Recall Notification may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. Please accept our apologies for this unplanned service visit

Very truly yours,



Tim Quinn
Vice President AfterSales
Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this reply card, detach and return. Thank you for your assistance.

☐ My correct address is: **or** ☐ I sold this vehicle to:

Last Name															First Name															Initial				
Number															Street																			
City															Province										Postal Code									

☐ Vehicle sold:

☐ Vehicle totaled/scrapped:

☐ Vehicle reported stolen:

☐ Vehicle has been exported:

}

Month	Day	Year		

Please print
and give
complete
information.

Campaign
AB01

Vehicle
Identification
Number <VIN NUMBER>

<VIN BAR CODE>

<BP NUMBER>

**Thank you for your
reply.**

**We will check and
install new central
locking components
as necessary.**

Please tear along this perforation line.

PORSCHE

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