"Your Retrofit/Recall Specialists" TM

A Division of Safe-T-Source Inc.

June 30, 2011

Re: Notice of Safety Recall of Fuel Pump Modules Delphi Brand Part Number FG0517-11B1

NHTSA Recall Number 11E-009

Dear Sir or Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

TI Group Automotive Systems (TIGAS) has decided that a defect, which relates to motor vehicle safety, exists in certain Delphi parts manufactured by TIGAS between April 16, 2010 and December 2, 2010. You have been identified as the possible purchaser/installer of a Delphi brand *aftermarket* fuel pump module manufactured by TIGAS.

The defective fuel pumps may seize, stopping fuel flow to the engine and causing the vehicle to stall which could result in a vehicle crash. Once seized, the fuel pump will no longer operate and must be replaced. TIGAS and Delphi have initiated a program to replace fuel modules that may be affected by this defect, at no charge to the owners. Please complete the following instructions to determine whether you should take advantage of this program.

NOTE: IF YOU HAVE ANY QUESTIONS REGARDING THESE INSTRUCTIONS, CANNOT COMPLETE THEM, OR ARE UNCERTAIN AS TO HOW TO PROCEED, PLEASE CALL RECALL MANAGEMENT INC. AT 1-866-867-3759 FOR ASSISTANCE.

Instructions:

1. If you own one of the following motor vehicles and have installed or have had an automotive repair facility install, a Delphi brand *AFTERMARKET* fuel pump module on one of these vehicles between April 16, 2010 and the date of this notice, proceed to Instruction # 4. If you are an automotive repair facility and have installed a Delphi brand AFTERMARKET fuel pump module on one of these vehicles between April 16, 2010 and the date of this notice, please proceed

PHONE: (281) 312-6060 FAX: (281) 548-3535

to Instruction # 5.

- 2004-2007 Chevrolet Malibu, 4 Cyl. 202L E.F.I.
- 2004-2007 Chevrolet Malibu, 3.5L E.F.I.
- 2006 Chevrolet Malibu, 6 Cyl.. 3.9L E.F.I.
- 2003-2011 Saab 9-3 4 Cyl. 2.OL Turbo
- MY 2004-2009 Cadillac XLR
- MY 2004-2006 Chevrolet Malibu 4 Cyl. 2.2L E.F.I.
- MY 2006 Chevrolet Malibu 6 Cyl. 3.9L E.F.I.
- 2. If you own one of the vehicles listed above and have not had a fuel pump module replaced since April 16, 2010 proceed to Instruction # 3.
- 3. Your fuel pump module <u>is not</u> covered by this recall. Please call Recall Management at 1-866-867-3759 for confirmation and no further action is required on your part.
- 4. Your Delphi brand fuel pump module <u>may be</u> covered by this recall. Please contact Recall Management Inc. at **1-866-867-3759** for instructions on how you can take your vehicle with the fuel pump module installed and have it inspected. If the module is found to be subject to the recall it will be **replaced at no cost**.
- 5. The Delphi brand fuel pump module you installed <u>may be</u> covered by this recall. Please contact Recall Management Inc at 1-866-867-3759 for assistance with notifying your customers of the Recall Campaign. Recall Management Inc. will notify your customer(s) and arrange to have the fuel pump module inspected and/or replaced at no cost to your customer.

If you have had your vehicle repaired due to this issue and incurred out of pocket costs, you may be entitled to reimbursement. For more information, please contact Recall Management at 1-866-867-3759.

In accordance with Federal law, if you believe that TIGAS has failed to adequately remedy the defect discussed in this notice without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or by calling the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153).

Thank you for your cooperation in this matter. Any questions regarding this recall or any information discussed in this notice should be referred to Recall Management Inc. at 1-866-867-3759.

Sincerely,

Recall Management Inc.

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