

Kingmor Supply, Inc.
The School Bus, Parts & Seat People

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December 15, 2011

U. S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue S E
Washington DC 20590

ATTN: Jennifer Timian, Acting Chief, Recall Management

RE: Safety Recall 11E
Carrier Transicold
Evaporator Assemblies/Possible Fire

In response to correspondence dated December 14, 2011, upon notification of the defect, we immediately contacted Carrier for instruction on how to proceed. After our conversations with Carrier, other than supplying customer information, it was our understanding that Carrier would submit notification letters and file all required reports. Kingmor Supply, acting as an installer for Carrier Transicold, installed the Carrier product at the customer request. Kingmor Supply did not manufacture any parts of or the product itself that is under this Recall.

Kingmor has only been involved in one other recall in 24 years of business, i.e. Ricon Corporation. In that recall, as an installer for Ricon, we simply provided the customer information to Ricon and Ricon handled all of the NHTSA requirements. We fully expected the Carrier Safety Recall to be handled in the like manner.

Upon receipt of the second notification, we once again immediately began contacting Carrier, working with Carrier representatives, as well as NHTSA representatives, to be in compliance with NHTSA regulations.

Sincerely,

KINGMOR SUPPLY, INC.



Brenda J. Morris
For the Company

/bjm