



**SECTION: 100**

## Compliance Recall: Incorrect Certification / Compliance Label

**AFFECTED VEHICLE RANGE:**

XF (X250)

VIN: S25138 – S36004 (specific VINs only)  
Model Year: 2012

**CONDITION SUMMARY:**

**Situation:** A non-compliance issue has been identified with the Certification / Compliance Label fitted to certain US and Canadian 2012 model year Jaguar XFR vehicles. A number of vehicles have been manufactured with the Certification / Compliance Label's Gross Vehicle Weight Rating (GVWR) numerical value being a 'Kilograms' value and not 'Pounds' for US vehicles; and a 'Pounds' value instead of 'Kilograms' value for Canadian vehicles. Where a vehicle to this condition is identified, vehicles do not comply with the legislative requirements for the Certification / Compliance Label.

**Action:** Retailers are required to update all affected vehicles within their control and withhold them from retail delivery pending completion of the rework actions detailed in this bulletin. Sold vehicles will be subject to the standard Recall process detailing the action required for vehicles in the hands of owners. At the time of customer appointment, ensure that all outstanding service campaigns for each individual vehicle are identified and allocate sufficient time and resources to complete all campaigns. Refer to the Repair Procedure outlined below.

**PARTS:**

Retailers will receive VIN-specific labels to the attention of the Parts Manager for each affected vehicle directly from the UK. Labels should be held in a secure location until used to perform this recall.

Labels have been distributed based on records of vehicle wholesale. If due to subsequent retailer trades affected vehicles have moved location, retailers are kindly requested to mail the relevant label to the retailer who purchased the affected vehicle.

**TOOLS:**

No special tools required

**WARRANTY:**

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'J025' together with the relevant Option Code from the table. The SRO and parts information listed have been included for information only. The Option Code that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Refer to Service Bulletins 7-066CAN / 7-066USA for Recall Notification details and 7-067CAN / 7-067USA for additional administration information.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QTY.
J025	B	Replace Certification / Compliance Label	10.10.99	0.20	-	-
J025	C	Replace Certification / Compliance Label Drive in / drive out	10.10.99 10.10.10	0.20 0.10	-	-

*Normal warranty policies and procedures apply*

### **REPAIR PROCEDURE**

#### **REPLACE CERTIFICATION / COMPLIANCE LABEL**

1. Open the left-front door



**CAUTION:** Make sure that the paintwork is not damaged during this procedure.



**NOTE:** Note the fitted position of the label.

2. Use a suitable tool to remove the existing Certification / Compliance Label from the left outer 'A' post. (Figure 1)
  - Destroy and discard the removed label.

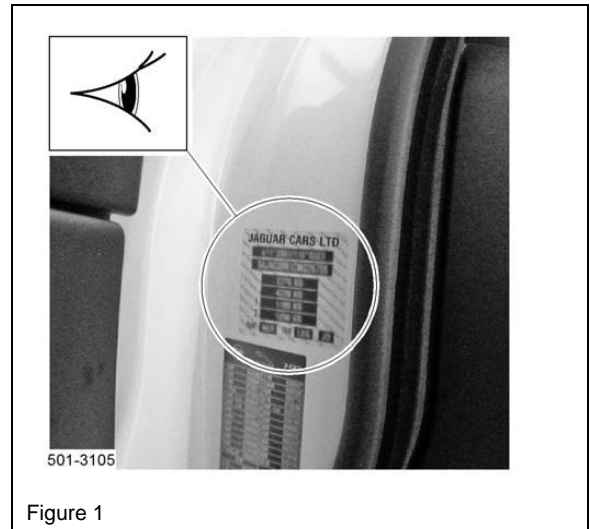


Figure 1



**NOTE:** Verify that the VIN on the replacement label matches the VIN in the lower left of the front windshield.

3. Install the new Certification / Compliance Label.
4. Close the left-front door.