



IMPORTANT SAFETY RECALL

DATE: February 2012

TO: Micro Bird Distributors

SUBJECT: Recall # 11-049-JSC (NHTSA 11V-596)
(Joint strength – ceiling panel)

FROM: Valérie Fortin, Regulations and Standards Technician, Corp. Micro Bird inc.

Please find enclosed a copy of the notification letter we will mail to our end users in the next days regarding Micro Bird recall # 11-049-JSU:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Micro Bird has decided that certain 2009 through 2012 Micro Bird G5 school buses fail to comply with Federal Motor Vehicle Safety Standard No. 221, "School bus body joint strength." Our records show that you own the vehicle(s) with the vehicle identification number shown above (or on the reply sheet).

What is the safety issue?

The joint on the metal ceiling panel fails to conform to the requirement of Federal Motor Vehicle Safety Standard No. 221 « School bus body joint strength».

In the event of a crash, there is a possibility that the metal ceiling panel may partially separate from the body structure creating an opening. A passenger is at risk of serious injury if he is ejected or strike the ceiling panel.

What should you do?

Install a metal junction plate over all transverse ceiling metal panel joints. See the enclosed service bulletin for details. Please contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 1-819-477-2012 ext. 264 to get the parts to perform this recall or if you have any problems or questions.

What we are asking you to do...

Complete the repair and return the reply sheet to Corp. Micro Bird. This will enable us to update our files and send you a reimbursement check labor.

If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge.



IMPORTANT SAFETY RECALL

How long will it take?

Time required to do the repair is estimated at 20 minutes per vehicle equipped with a roof hatch and 30 minutes per vehicle not equipped with a roof hatch. You will be reimbursed for reasonable labor charges. If you plan to ask a third party to do the repair make sure it will be done within the time allowed. If you or the third party cannot perform the required work within the time allowed please contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 1-819-477-2012 ext. 264, to discuss authorization for additional time needed.

A list of vehicles involved is enclosed. If some have been sold & are not registered yet, please register them as soon as possible.

Dealers are required to have all units in inventory modified/repared before delivery to the final owner.

We regret any inconvenience this may caused you.