



11/15/2011

Brake Fluid Contamination – STOP SALE ORDER

Involved Vehicles:

2012 (FF) Fiat 500
(JC) Dodge Journey

NOTE: This Stop Sale Order applies only to the above vehicles built from October 21, 2011 through October 25, 2011 (MDH 102120 through 102506).

Issue:

About 340 of the above vehicles may have been assembled with contaminated brake fluid and may experience a degradation of the sealing components within the brake system leading to a potential loss of braking. The entire brake system must be replaced.

IMPORTANT: ACCORDING TO OUR RECORDS, SOME OF THE INVOLVED VEHICLES ARE STILL IN DEALER NEW VEHICLE INVENTORY. FEDERAL LAW REQUIRES YOU TO STOP SALE AND COMPLETE THE DESIGNATED REPAIR ON THESE VEHICLES BEFORE RETAIL DELIVERY.

Repair:

At the present time there is no repair process available. Additional instructions on how to repair these vehicles will be provided when available.

VIN LIST ON DealerCONNECT / Global Recall System:

All involved vehicles will be entered into the DealerCONNECT Global Recall System (GRS) today. Vehicles that are on this VIN list are not to be sold until repairs are made.

Additional Information to Follow:

Your patience is requested as we attempt to expedite the repair process and any parts required for this repair. We will provide you with the required information to repair these vehicles as soon as possible.

If you have any questions regarding this Stop Sale Order, please contact your zone office.

Customer Services / Field Operation
Chrysler Group LLC