

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

June 22, 2012

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215, Rm. W45-206)  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

RE: Defect Information Report – Supplemental Report No. 3  
11V-514, FL-614, Rack and Pinion Steering Pinion Bearings  
Dealer Notice

Ms. Lewis,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to dealers.

- (c)(3) Total number of vehicles potentially affected: 9,689
- (c)(8)(ii) Dealer and distributor notification: Began and ended: June 22, 2012
- (c)(10) A copy of communications sent to dealers is attached.

Please contact me if you have any questions, or concerns.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Attachment

**IMPORTANT CAMPAIGN INFORMATION**

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**  
P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090 FAX 503-745-9009

REF #: ICI12-013  
Effective: 06/22/12  
Release: 06/19/12

If you have questions about this Letter, please submit your inquiry on the Web at:  
**AccessFreightliner.com / Support / My Tickets and Submit an Inquiry**

**SUBJECT: Interim FL614 Ending – Final Recall to Begin**

This letter is to inform you that the interim phase of Recall FL614, *Rack and Pinion Steering Pinion Bearings*, will be ending and the final Recall repair will begin on 06/22/12. Please note the important dates listed below and schedule work under FL614 accordingly. The final Recall bulletin will be available to dealers on 06/22/12.

It is very important for dealers to review the final Recall bulletin. Dealers will also want to review related Service Bulletin 46-53 FTL, *Inspection Procedure for Rack and Pinion Gear*, when it is available. The Service Bulletin is expected to be released at the same time or shortly after FL614.

**Last Repair Date for Interim Repairs/Claims: 06/21/12**

**First Repair Date for Final Recall Repairs/Claims: 06/22/12**

If the repair date on your claim will be *after* 06/21/12, do not perform or try to claim for the interim repair. All FL614 repairs that will have a repair date on the claim of 06/22/12 or later must be for the final repair.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com](http://www.AccessFreightliner.com) / Support / My Tickets and Submit an Inquiry from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

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**SUBJECT: FL614 – Interim Recall to Continue**

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This letter is to inform you that the interim phase of Recall FL614, *Rack and Pinion Steering Pinion Bearings*, will continue for the time being. Discussions with the rack and pinion gear supplier are ongoing to finalize certain technical details. A new letter will be posted when a new schedule for transition to the final Recall is determined. Until then, please continue to perform Interim FL614.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com](http://www.AccessFreightliner.com) / Support / My Tickets and Submit an Inquiry from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

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