



Mercedes-Benz

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newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner; Department Manager; Vehicle Compliance and Analysis; Engineering Services
RE: : Recall Update- Replace Diesel Fuel Filter, Models 164, 164.8, 212, 251 Model Year 2011 and Model 221 Model Year 2012	DATE: October 18, 2011

UPDATE – The NHTSA recently posted this recall to their website and inadvertently indicated a risk of fire from a potential fuel leak. There have also been recent press reports that refer to the same issue. We wish to emphasize there is no risk of fire resulting from leaking of the Diesel fuel filter and that NHTSA has corrected their website. See <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/>

If you are contacted by customers with this concern, please refer them to the Customer Assistance Center at 1-800-FOR-MERCEdes.

On Wednesday, October 5, 2011 Dealers were notified that Mercedes-Benz USA, LLC (MBUSA) will conduct a voluntary Recall Campaign on certain Model Year 2011 **Diesel Fuel Only** M-Class (164), GL-Class (164.8), E-Class Sedan (212), R-Class (251) and Model Year 2012 S-Class vehicles with regard to the diesel fuel filter. This notification is now posted on the NHTSA web site and may generate some customer questions.

Background

The diesel fuel filter utilizes several different O-rings to seal components within the filter. DAG has determined that due to variations in the composition of the raw materials used by the sub-supplier, the O-ring used to seal the fuel heating component in the diesel fuel filter may have a lower material compression property. In combination with a higher tolerance range in the injection molded mating surface, these O-rings may lead to leakage from the fuel filter around the heating component. As a result, diesel fuel may be deposited onto the highway and create the potential for an accident.

MBUSA therefore has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to replace the diesel fuel filters in the subject vehicles.

This Recall Campaign is scheduled to be launched in mid/late November, 2011 (based on parts availability) and affects approximately 6,872 vehicles in the U.S.

Owner notifications will to be sent approximately one week after recall launch.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.



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