



Subaru of America, Inc.  
Subaru Plaza  
PO Box 6000  
Cherry Hill, NJ 08034-6000  
www.subaru.com

To: All Subaru Dealers  
Attn: Service Manager  
From: Subaru of America, Inc.  
Date: October 5, 2011

**Subject:** WVV-32 Safety Recall – Windshield Wiper Motor Bottom Cover  
WVW-33 Safety Recall – Moonroof Glass Frame

**Affected Vehicles: WVV-32: 2010 & 2011MY Subaru Legacy and Outback**  
**WVW-33: 2011MY Subaru Legacy and Outback**

Subaru of America, Inc. has initiated the following Safety Recalls:

**WVV-32 Safety Recall – Windshield Wiper Motor Bottom Cover:** Affected vehicles may have been produced with a windshield wiper motor bottom cover that could overheat and potentially melt.

If there is an obstruction, such as snow or ice, in the cowl area when the windshield wipers are turned off, the wiper arms would be forced to “park” at a higher than intended position on the windshield. In this situation, the wiper arms will continuously attempt to return to the normal park position. As a result, components contained within the wiper motor bottom cover could develop high electrical resistance causing this part to overheat. If the bottom cover were to overheat, it could melt and pose a risk of a fire.

This Safety Recall will involve replacing the windshield wiper motor bottom cover.

**WVW-33 Safety Recall – Moonroof Glass Frame:** Affected vehicles may have been produced with an insufficient amount of adhesive applied between the moonroof glass panel and frame. As a result, the glass panel could separate from its frame and potentially become loose or detach.

This recall will involve inspecting the moonroof glass and frame to ensure both are properly attached and the proper amount of adhesive is present. If the adhesive is sufficient, no further action is required. If not, additional adhesive will need to be added at the appropriate locations. In some rare cases, it may be necessary to replace the glass.

On September 7, 2011, Subaru issued a Stop Sale notice to dealers for all vehicles in inventory affected by both recalls. At that time, dealers were sent an affected VIN list by their Region / Distributor Sales Office. As a reminder, all vehicles affected by these recalls must be repaired before the vehicle can be placed in service. Vehicle coverage can be confirmed by performing a vehicle coverage inquiry through Subarunet.

**Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Dealer failing to perform the applicable service procedures as defined in this bulletin to correct all affected vehicles in their inventory (new, used, demo) prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.**

*(Continued)*

**General information concerning these Safety Recalls:**

- The enclosed dealer affected VIN lists include “Customer Vehicles” and “Dealer Inventory” vehicles affected by these recalls. Dealers should also check their inventory for any potentially affected vehicles that may have been added through a customer or dealer trade.
- All vehicles affected by these recalls must be repaired before a vehicle can be placed in service, leased or sold.
- Campaign Bulletins WV-32 and WV-33 have been posted on the Techinfo.Subaru.com website. The Bulletins contain additional information concerning identification of affected vehicles, repair procedures, and claim submission procedures.
- Enclosed are Campaign Completion stickers. The completed labels should be attached to the vehicle’s upper radiator support once the recall procedure has been completed.
- Enclosed are labels “Do Not Operate For 24 Hours” intended for use on vehicles affected by the WV-33 recall. These labels should be placed over the moonroof switch on those vehicles that required the application of adhesive to the glass/frame. Customers should be reminded to remove the labels after the 24 hour period has passed.
- Owner notification - owner notification letters for both recalls are scheduled to be mailed on or around October 10, 2011.

**Important: The enclosed dealer report provides lists of VINs that include owner name and address information. This information will enable dealers to follow-up with owners of potentially affected vehicles. These listings contain owners’ names and addresses obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, dealers are urged to limit the use of this listing only for the purpose of completion of these Safety Recalls.**