



VOLKSWAGEN RENTAL CAR AGENCY COMMUNICATION

Date: September 2011

To: Fleet Service and Warranty Managers

From: Compliance

Subject: Upcoming Voluntary Safety Recall 26G8 and Voluntary Equipment Recall 26G9
2011- 2012 MY Volkswagen Jetta Sedan (6th Generation)

Vehicles with Port or Dealer Installed Volkswagen Accessory Stainless Steel Exhaust Tips (Part Number 1K0 071 910 U)

**IMPORTANT NOTICE TO RENTAL CAR AGENCY
FOR IMMEDIATE DISTRIBUTION**

**Upcoming Volkswagen Voluntary Safety Recall 26G8 and
Voluntary Equipment Recall 26G9**

Volkswagen has notified the NHTSA of an upcoming voluntary safety recall and a voluntary equipment recall affecting some 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles that have port or dealer installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U).

Campaign Code: 26G8 and 26G9

Launch Date: Anticipated November 2011

Problem Description: On some 2011-2012 Jetta sedan (6th Generation) vehicles with port or dealer installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U), the exhaust tips can extend beyond the original length of the factory-installed exhaust pipes. Due to the extra length added by the accessory exhaust tips, there is an increased risk of being burned.

Corrective Action:

- Because the affected exhaust tips can easily be removed, rental agencies are asked to immediately review their inventory and remove the affected parts from all subject vehicles. **Please note that Jetta GLI vehicles come equipped with factory-installed exhaust tips, and are NOT INCLUDED IN THIS RECALL.**
- Until sufficient stock of replacement exhaust tips becomes available, please remove the existing accessory exhaust tips from affected vehicles prior to placing/returning the vehicle into rental service.
- Please provide a list of all vehicles inspected and whether they were or were not equipped with Volkswagen accessory stainless steel exhaust tips. This list will be used to close the recall on your affected vehicles.

Identifying Your Affected Vehicles: As inventory of replacement parts will not be available until sometime in November the campaign codes above will not show if you submit your VIN list to your SFTP site. Please use the following instructions to identify if any of your vehicles are affected.

Please take a moment to inspect your 2011-2012 model year Jetta sedan (6th Generation) vehicles to determine if the affected exhaust tips are installed.



If the vehicle being inspected has exhaust pipes that look like this, it has the recalled parts. Please remove the exhaust tips from the vehicle.



If the vehicle being inspected has exhaust pipes that look like this, the vehicle does not have the recalled parts. No work is required.

Precautions You Should Take: Affected vehicles can continue to be driven as usual. However, customers should remain aware that, if Volkswagen accessory stainless steel exhaust tips are installed on the vehicle, there is an increased risk of being burned by the hot exhaust tips. Care should be taken to avoid coming into contact with the exhaust tips until they are removed or replaced under this recall.

Repair Time: Approximately five minutes to inspect and, if necessary remove the existing stainless steel accessory exhaust tips.

Volkswagen Product Compliance

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