



VOLKSWAGEN DEALERSHIP COMMUNICATION – USA ONLY

Date: September 12, 2011

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Mandatory Stop-Sale Order and Upcoming Voluntary Safety Recall 26G8 – USA ONLY

2011- 2012 MY Volkswagen Jetta Sedan (6th Generation)

Vehicles with Port-Installed Volkswagen Accessory Stainless Steel Exhaust Tips (Part Number 1K0 071 910 U)

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

MANDATORY STOP-SALE ORDER and Upcoming Voluntary Safety Recall 26G8 – USA ONLY

Effective immediately, all 2011-2012 model year Volkswagen Jetta sedan (6th Generation) vehicles with port-installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U) in dealer inventory are under a mandatory stop-sale order as per the instructions in this letter.

DO NOT SELL, LEASE, OR DEALER TRADE ANY OF THESE VEHICLES

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Volkswagen has notified the NHTSA of an upcoming voluntary safety recall affecting some 2011-2012 model year Jetta sedan (6th Generation) vehicles with port-installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U). Volkswagen has identified approximately 2,800 affected vehicles currently in U.S. dealer inventory.

Effective immediately, 2011-2012 model year Jetta sedan (6th Generation) vehicles with port-installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U) in dealer inventory are under a mandatory stop-sale order. These vehicles will be identified on a dealer's VIM report with the campaign code **26G8**.

Problem Description: On some 2011-2012 Jetta sedan (6th Generation) vehicles with port-installed Volkswagen accessory stainless steel exhaust tips (part number 1K0 071 910 U), the exhaust tips can extend beyond the original length of the factory-installed exhaust pipes. Due to the extra length added by the accessory exhaust tips, there is an increased risk of being burned.

What should dealers do?

- On September 13, 2011, the affected vehicles will appear on dealer VIM reports with the recall code **26G8**. Dealers should check their VIM report to see if they have any in-stock vehicles affected by this recall and mandatory stop sale. Please keep any affected vehicle in a secure area where it cannot be made available for sale, lease, trade or demo use until the exhaust tips have been removed.
- Dealers must remove the port-installed exhaust tips from affected inventory vehicles as per the **26G8** safety recall circular found in ElsaWeb and on ServiceNet. Volkswagen is issuing dealers a credit for the cost of this accessory, and will re-bill dealers for each affected vehicle minus the accessory cost. Dealers will also automatically receive a replacement Monroney label for each affected vehicle in their inventory shortly.

- Dealers will receive a special notice with instructions on how to handle any affected accessory exhaust tip part kits remaining in dealer inventory.

Customer Mailing: Depending on replacement accessory exhaust tip parts availability, customer notification is anticipated to take place in November 2011.

Code Visibility Date: The campaign code will be made visible on affected inventory vehicles on or about September 13, 2011.

Allocation List Release Date: Once adequate parts supply is on hand, we will make allocation lists available under My Dealership Reports on the VW Hub prior to customer notification.

Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Product Compliance