

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #124 – Securing Propane Supply Hose**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

The motor vehicles potentially containing the defect are on certain: 2009 through 2012 model year Winnebago® (Model: Access®/Access® Premier/Chalet® 231J/JP/JR) and 2011 model year Itasca® (Model: Impulse®/Impulse® Silver 231J/JP). These motor homes were manufactured March 5, 2008 through April 28, 2011.

These vehicles may have the potential for the propane supply hose to make contact with the metal door frame. If the hose is contacting the metal it may wear through causing a propane leak, which could ignite and result in personal injury or death.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #124**

**Affected Models:**

2009 Winnebago Access 231J/Chalet 231JR  
2010 Winnebago Access 231J/Chalet 231JR  
2011 Winnebago Access 231J/Access Premier 231JP/Chalet 231JR  
2011 Itasca Impulse 231J/Impulse Silver 231JP  
2012 Winnebago Chalet 231JR

**Repair Procedure:**

Refer to instruction sheet for inspection, rerouting, and clamping of the propane hose.

**Parts Information:**

Procure locally  
7/8" Neoprene Cushioned Clamp  
3/4" Wood Screw

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<b><u>OPERATION NUMBER</u></b>	<b><u>TIME ALLOWANCE</u></b>
Ensure Propane Hose Clearance	<u>24240101</u>	<u>0.3 hr.</u>

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

Enclosures