

# Customer Service Notice

Date: July 29, 2011

Units Affected: See attached list

## Battery Fuse Block Inspection

Altec has identified the possibility that the battery fuse block may be installed incorrectly. The power source may have been connected to the wrong side (post) of the fuse leaving the battery hot cable unprotected without a fuse. This could result in a battery fire if the battery hot cable is damaged by some other means (for example, rubbing on a drive shaft). **Death or serious injury can result from a chassis fire. Electrical shorts can cause a chassis fire.**

Altec requires that each unit on the attached list be inspected for two conditions:

- (1) correct connection of the battery cable to the fuse block, and
- (2) correct position of the fuse block mounting plate on the battery.

This inspection must be performed within 30 days of the receipt of this CSN. The inspection can be performed by the customer or the customer's Altec warranty provider.

Use the following procedure to inspect for the two conditions.

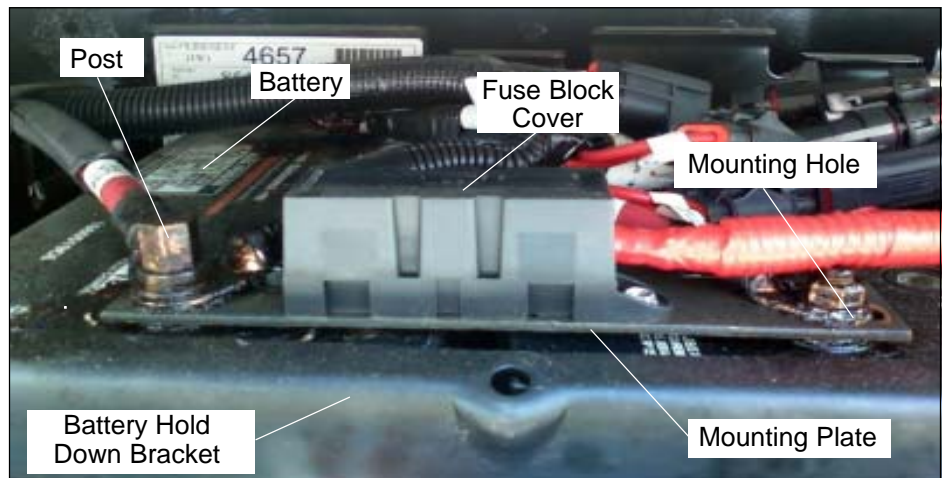
1. Locate the battery and remove the battery cover.

### CAUTION

**Injury can result from electric shock. Severe arcing can occur even when working with low voltage vehicle electrical systems. Use caution when working with any electrical device.**

2. The fuse block and the mounting plate are located on the top of the battery (refer to Figure 1). The mounting plate is connected directly to the battery posts.

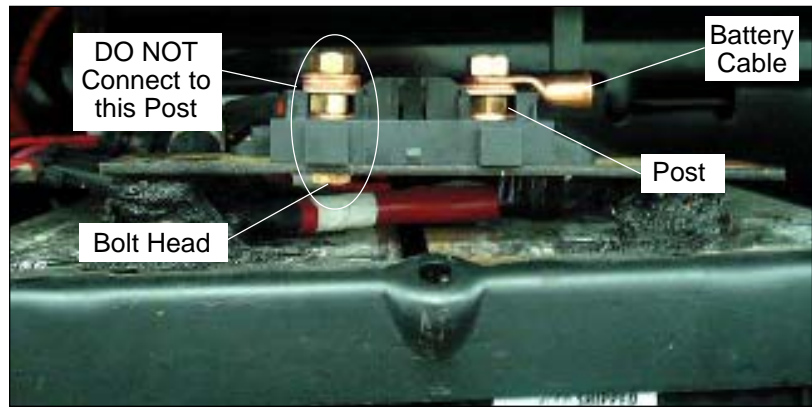
3. Remove the cover on the fuse block. Look at the fuse block and at the post to which the



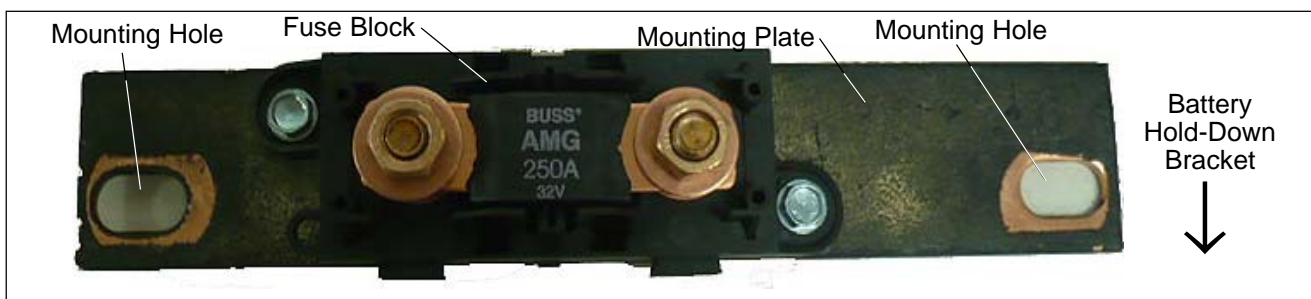
**Figure 1 — Fuse Block And Mounting Plate**

cable is attached. The correct post for the cable to be attached will NOT have a bolt head on the bottom (refer to Figure 2).

4. Look at the plate to which the fuse block is attached (refer to Figure 3). The mounting plate should be positioned so that the mounting holes are closest to the battery hold-down bracket so the mounting plate does not contact the battery hold-down.



**Figure 2 — Correct Fuse Block Connection**



**Figure 3 — Position Of Auxiliary Mounting Holes**

5. If the cable is attached to the incorrect post, it must be moved. Remove the nut from the top of both posts. Move the cable to the correct post (refer to Figure 2) and reinstall the nuts. Tighten securely.
6. If the fuse block mounting plate is incorrectly mounted, remove the nut holding the cable to the post of the fuse block and move the cable away from the plate. Remove the fasteners securing the plate to the top of the battery. Remove the plate and turn it a half-turn so the mounting holes in the plate are closest to the battery tie down bracket (refer to Figure 3). Reinstall the plate fasteners and tighten securely. Reattach the cable to the correct post of the fuse block after it has been turned (refer to Figure 2). Tighten the nut securely. Reinstall the fuse block cover.
7. After the inspection is complete, fill out inspection form on Page 3 of the CSN and fax it to Altec.

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's Altec warranty provider. Altec will allow up to \$70 for the labor to perform an inspection and repair. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO-ALTEC to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

# CSN 548 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

Model	Serial Number	Fuse Block Connection Correct		Mounting Plate Correct		Date Inspected/ Corrected
		Yes	No	Yes	No	

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Service Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Company Contact: \_\_\_\_\_

Company Street Address: \_\_\_\_\_

State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Signature: \_\_\_\_\_

	Altec Use Only
Labor Allowance	0.0 hr (Inspection)
	1.0 hr (Repair Only)
Account #	010.0997.43151.000.8545.000
Parts	Warranty Allowed
Prime Fail P/N	None
Doc Ref	None

**CSN 548 Affected Units**  
**Affected units shown by Model and Serial Number**

<b>Model</b>	<b>Serial Number</b>	<b>Model</b>	<b>Serial Number</b>
AA600L	0211-V1397	AA755L	0910BZ6177
AA600L	0211-V1398	AA755L	0910BZ6179
		AA755L	1110BZ6206
AA55E	0810EM0937	AA755L	1110BZ6207
AA55E	0910EM0949	AA755L	1110BZ6208
AA55E	1010EM0969	AA755L	1110BZ6216
AA55E	1010EM0970	AA755L	1110BZ6217
AA55E	1110EM0980	AA755L	1110BZ6218
AA55E	1110EM0983	AA755L	1110BZ6219
AA60E	0211EM1036	AA755L	1110BZ6232
		AA755L	1110BZ6233
AM55E	0710DM2956	AA755L	1110BZ6234
AM55	0810DM3000	AA755L	0111BZ6293
AM55E	0910DM3025	AA755L	0111BZ6301
AM55	1010DM3062	AA755L	0111BZ6303
AM55	0111DM3139	AA755L	0111BZ6304
		AA755L	0111BZ6305
AN55E-OC	0111ES0161	AA755L	0111BZ6306
AN55E-OC	0111ES0162	AA755L	0111BZ6307
		AA755L	0111BZ6308
AO300	0710-P2396	AA755L	0211BZ6313
AO300	0710-P2399	AA755L	0211BZ6314
		AA755L	0211BZ6315
		AA755L	0211BZ6317
		AA755L	0211BZ6318
		AA755L	0211BZ6319
		AA755L	0211BZ6320
		AA755L	0211BZ6321
		AA755L	0211BZ6322
		AA755L	0211BZ6329
		AA755L	0211BZ6330
		AA755L	0211BZ6331
		AA755L	0211BZ6333
		AA755L	0211BZ6334
		AA755L	0211BZ6335
		AA755L	0311BZ6350
		AA755L	0311BZ6364
		AA755L	0311BZ6373
		AA755L	0411BZ6383
		AA755L	0411BZ6384
		AA755L	0411BZ6392
		AA755L	0411BZ6395
		AA755L	0411BZ6407
		AA755L	0411BZ6408
		AA755L	0411BZ6412

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