



August 19, 2011

To: Heartland RV Valued Dealer

Subject: Safety Recall 11v-335

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Heartland has determined that a defect which relates to motor vehicle safety exists in certain 2011 North Country Travel Trailers. On the vehicles subject to this recall, the power cord is mounted directly above the exhaust outlet of the furnace. Should the cord hang directly in front of the furnace exhaust while it is running could cause the cord to melt, creating the potential for the cord to have an electrical short; this occurrence could have potential for a fire which could result in serious bodily injury and/or property damage.

If after receiving this notice you have questions you may contact Heartland RV at 877-262-8032, please have the VIN # available for prompt service.

Attached to this notice is a list of the affected coaches with their VIN #'s, and repair instructions. Please check your stock to verify that any affected coaches are repaired promptly.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Respectfully  
Heartland RV

Listed below is the VIN #'s of what we show your dealership has in inventory, if you have already sold these Trailers please notify the customer and send a copy of the owners registration to Heartland RV attn: Recall Department and a notification letter will be sent to the retail owner.