

07/XX/11

Federal Recall Information

11KWD

Supplier

Kenworth Truck Company

Description

T660 Hood Strut Safety Latch

Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain T660 vehicles manufactured at Kenworth's Renton plant between April 18, 2011 and May 20, 2011. A total of 72 US and 2 Canadian trucks are involved in this recall. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "**11KWD**".

Situation

In normal operation the safety latch feature is automatically set and prevents the hood from closing (ref. Figure 1). If the hood strut were to separate, the safety latch feature may not automatically set resulting in a non-operational safety latch feature when the hood is opened (ref. Figure 2). A non-operational safety latch feature may not be detected by an operator increasing the risk of personal injury and/or vehicle damage.

It has been determined that struts manufactured by ASR with a lot code of W010176 are affected by this recall.

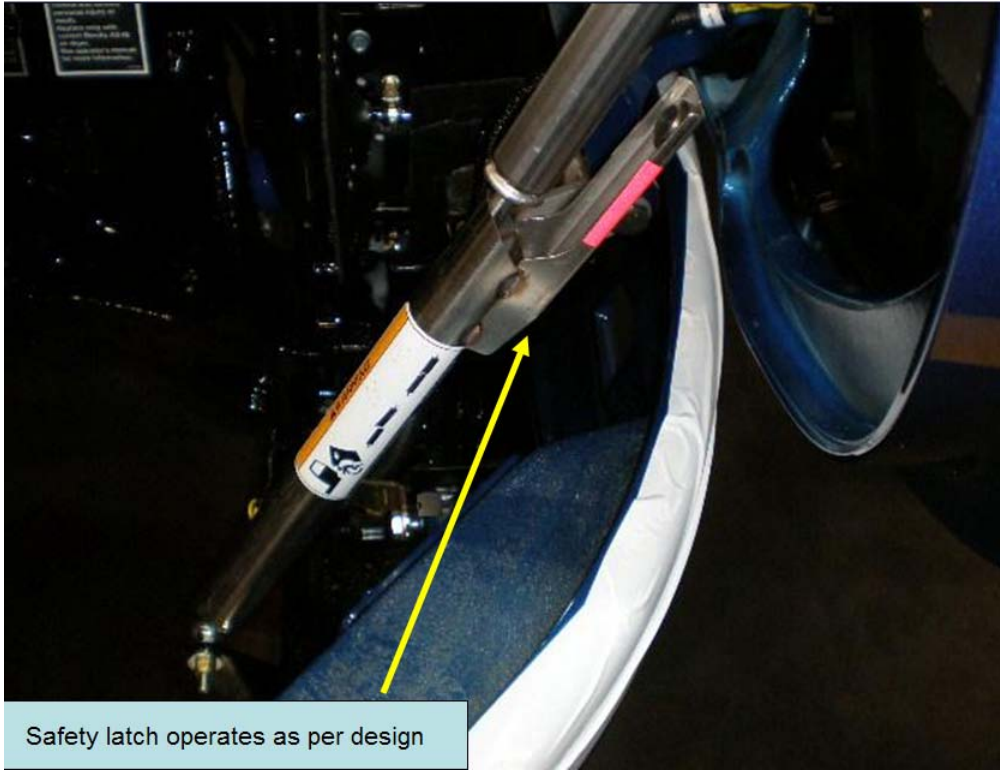


Fig. 1



Fig. 2

Resolution

The remedy of the recall will involve inspection of the strut for Lot # W010176 and replacement as appropriate. See Procedure below.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

The DWC system will indicate chassis involved in this recall with the designator of "**11KWD**" in the campaign field.

Submit Quick Claim 11KD1 for 0.3 hrs inspection time only if strut DOES NOT have Lot # W010176 (no replacement required).

Submit Quick Claim 11KD2 for 0.3 hrs inspection plus 0.3 hrs replacement if strut DOES have Lot # W010176.

Parts

Order Part# MSS1046-00000-022.

Quick Claim 11KWD will pay dealer net plus 30% for part # MSS1046-00000-022.

Labor

Quick Claim 11KWD will pay 0.3 hours for inspection only, and 0.6 hrs for inspection and replacement.

Procedure

Inspect strut for Lot # W010176 (see Fig. 3 below), and replace ONLY if Lot # is W010176.

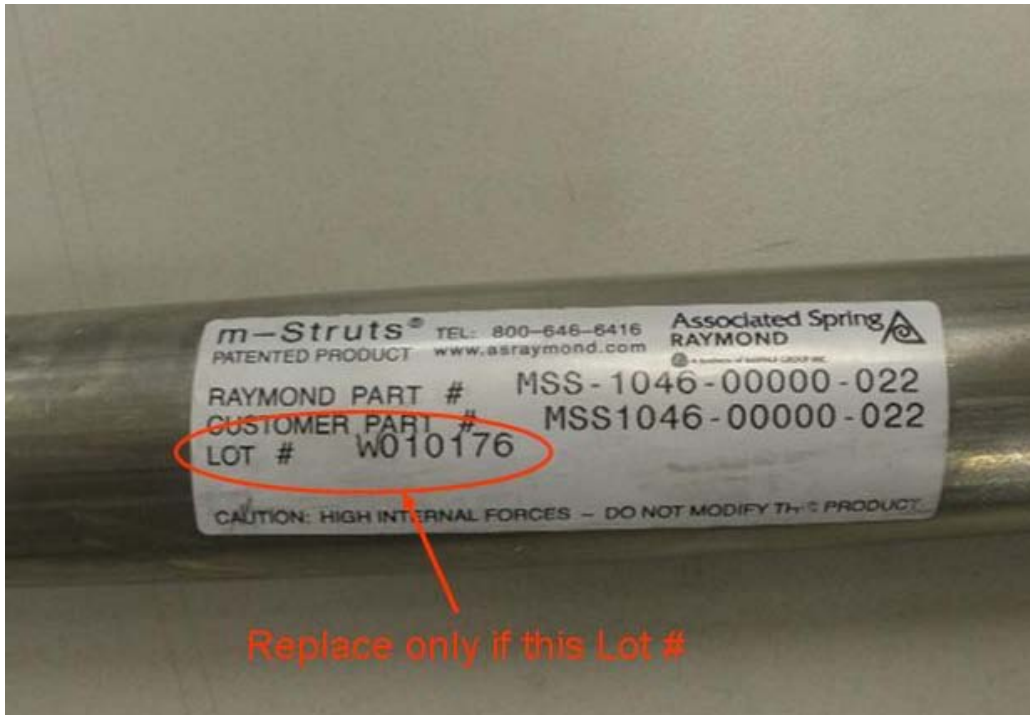


Fig. 3

Attachments