



MAZDA DEALER EMAIL

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Dear Mazda Dealer:

Mazda Motor Corporation has decided to re-notify customers who have not responded to the 2008-2009 MAZDA3 and MAZDASPEED3 Windshield Wiper Motor Voluntary Safety Recall 6411F. Owners of subject vehicles will be asked to return their vehicles to a Mazda dealer to complete the recall repair.

On certain MAZDA3 and MAZDASPEED3 vehicles, the ground terminal of the windshield wiper motor may have been inadvertently bent during assembly. If this condition exists, then over time the electrical resistance of the motor circuit may increase up to a point which would result in an inoperative wiper motor. The loss of wiper function in adverse weather could potentially increase the risk of a crash. This recall does not affect rear wiper motor function (if equipped).

A second notification letter will be mailed to these customers on July 24, 2012.

Parts information, warranty information, and repair procedures are available on MS3 and eMDCS websites.

Some of these vehicles were also included in recall 6010H. Please be sure to perform a Warranty Vehicle Inquiry using your eMDCS System, to identify all open recalls for the vehicle.

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

For technical assistance, call the Technical Assistance Hotline at (888) 832-8477, option 3 for English speaking Hotline Specialist, option 4 for Spanish speaking Hotline Specialist.

For warranty questions, contact the Warranty Hotline at (877) 727-6626 option 3.

For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 option 2.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated

Sincerely,

Satoshi Takahashi
Director, Technical Services
Mazda North American Operations