



MAZDA DEALER EMAIL
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Attention Mazda Service and Parts Managers:

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2008-2009 MAZDA3 and MAZDASPEED3 vehicles produced from January 7, 2008 through November 28, 2008.

On certain MAZDA3 and MAZDASPEED3 vehicles, the ground terminal of the windshield wiper motor may have been inadvertently bent during assembly. If this condition exists, then over time the electrical resistance of the motor circuit may increase up to a point which would result in an inoperative wiper motor. The loss of wiper function in adverse weather could potentially increase the risk of a crash.

Note: This recall does not affect rear wiper motor function (if equipped).

TIMING

Dealer mailing date: June 30, 2011

Owner notification: July 6, 2011

SUBJECT VEHICLES

| Model | VIN Range | Build Date Range |
|--|--|---|
| 2008-2009 MY MAZDA3 and MAZDASPEED3 | JM1 BK**** 81 100006 – 187371 JM1 BK**** 91 187372 – 257722 | From April 8, 2008 through February 8, 2010 |

Note: The asterisk symbol “*” can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning **July 6, 2011**.

PARTS INFORMATION

| Description | Part Number | Quantity | Notes |
|--------------------|-----------------|-------------|---|
| Ground Harness Kit | BNY0-67-352 | 1 | Components: - Ground Harness, 1 pc - Bands/Tie Wraps, 2 pcs - Tapping Screw (C513-67-EB1A), 1 pc - Washer (9995-20-618), 1 pc |
| Campaign Label | 9999-95-065A-06 | 1=50 labels | Obtain in MStore (no charge) |

PARTS PRE-SHIPMENT

An initial order of Ground Harness Kits (P/N BNY0-67-352) based on a percentage of dealer sales was placed for your dealership on June 28, 2011.

These parts should arrive at your dealership no later than July 6th. A debit memo of "Recall 6411F" will appear on your parts statement for the pre-shipped parts.

WARRANTY CLAIM PROCESSING INFORMATION

| | Installation of Ground Harness |
|------------------------|--------------------------------|
| Warranty Type | R |
| Symptom Code | 99 |
| Damage Code | 99 |
| Process Number | AB019A |
| Part Number Main Cause | BNY0-67-352 |
| Quantity | 1 |
| Labor Operation Number | XXG2MARX |
| Labor Hours | 0.4 hrs |

Inspection and repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS. **Warranty Vehicle Inquiry will not display affected vehicles until after customer notification on July 6th.**

PLEASE NOTE: Some vehicles affected by this recall might also be affected by recall 6010H, 2007-2009 Mazda3 and Mazda5 Power Steering. If recall 6010H shows open on eMDCS, advise the customer and perform both recall repairs.

For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3 for English speaking Hotline Specialist, option 4 for Spanish speaking Hotline Specialist.

For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

For warranty questions, contact the Warranty Hotline at (877) 727-6626 Option 3.

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your DSM.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign are greatly appreciated.

Mazda Technical Services