



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

June 22, 2011

OC TRAILERS & RV'S, INC.
1412 6TH ST SE
ORANGE CITY, IA 51041-

SAFETY RECALL NOTICE

To: All Big Tex Trailer Manufacturing, Inc. (Big Tex) Dealers

Subject: Safety Recall Campaign --- 11V-328

Involving: Big Tex Trailer Manufacturing, Inc. Model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP Dump Trailers

Big Tex Trailer Manufacturing, Inc. (Big Tex), has determined that a defect in a component part not manufactured by Big Tex, which relates to motor vehicle safety, exists in certain 2011 Big Tex model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP dump trailers. This defect involves what has been determined to be a defective hydraulic adapter fitting. The defective component (Brennan Industries, Inc. hydraulic hose adapter fittings, Part No. 6405-06-06-0,) was used with certain 2011 Big Tex Model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP dump trailers. If the adapter fitting fails, it could cause the dump bed to fall from a raised position. A failure of the hydraulic adapter fitting could result in accidental damage to include personal injury, property damage or both.

Notices will be sent to all registered owners of the trailers affected. A copy of the Owner Notification Letter is attached. **Dealer should immediately notify Big Tex of the name and address of each person or entity to whom the Dealer has sold or delivered one of the affected trailers.** The 2011 Models and VIN ranges of all potentially affected trailers are attached hereto as Exhibit "A".

Important: Some of the involved trailers may still be in your inventory. Enclosed as Attachment 1 is a listing of the affected trailers identified by VIN that our records indicate were shipped to you. Please verify purchaser information for each trailer and provide that information to Big Tex Trailer Manufacturing, Inc. as soon as possible. The requested information should be directed to Big Tex Trailer Manufacturing, Inc., ATTN: Warranty, 950 I-30 East, Mt. Pleasant, Texas 75455 or warranty@bigtextrailers.com. Federal law requires you to complete the recall service on those trailers still in your inventory before retail delivery.

Repair affected trailers as they are brought into your dealership. Contact Big Tex warranty department should you have any questions regarding the repair at **1-800-594-5637 ext. 2121**. Repairs should be perfected by replacing the defective adapter fitting. Photographs of the Defective and Replacement Fittings are attached hereto as Exhibit "B".

Instructions regarding the replacement of the defective adapter fitting are outlined in the attached Service Bulletin.

Customers are being provided with an Owner Notification Form, which they have been requested to bring to you at the time they have the adapter fitting replaced. Upon completion of the necessary exchange, you are required to return the completed Owner Notification Form to Big Tex Trailer Manufacturing, Inc. via facsimile to (903) 575-5218 or via email to warranty@bigtextrailers.com, and upon receipt of the completed Owner Notification Form to Big Tex you will be reimbursed for the repairs performed. Big Tex estimates it will take approximately one (1) hour to complete the necessary exchange.

If you have questions concerning this recall, please contact the Big Tex Warranty department at **1-800-594-5637 ext. 2121** or at 903-575-0300 ext. 2121.

Your immediate assistance in this important effort is appreciated.

Big Tex Trailer Manufacturing, Inc.

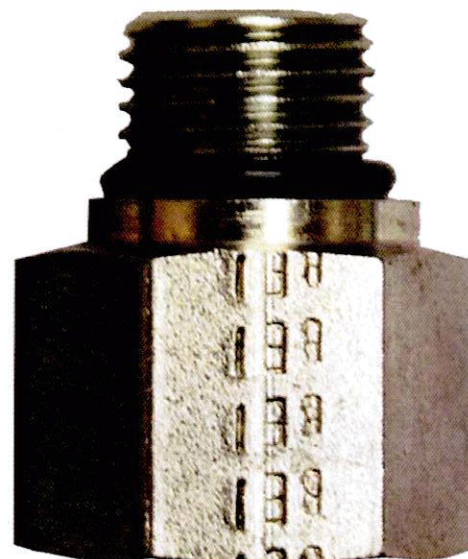
Encl: Attachment 1 – List of Affected Trailers Shipped to you
Exhibit A – List of All Potentially Affected Models
Exhibit B – Adapter Fitting Comparison
Service Bulletin
Sample Owner Notification Letter
Sample Owner Notification Form

EXHIBIT B

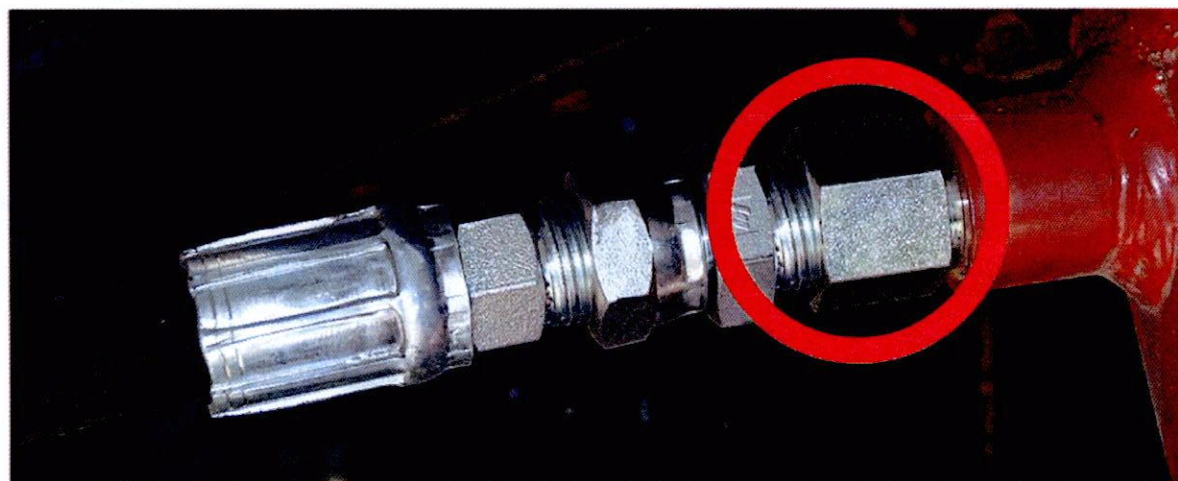
ADAPTER FITTING COMPARISON



Replacement Fitting



Defective Fitting





BigTex TRAILERS

Service Alert To All Big Tex Dealers

SERVICE RECALL ALERT: Defective Hydraulic Fitting

SCOPE:

50DS, 70LP, 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, and 14OD Hydraulic Dump Models

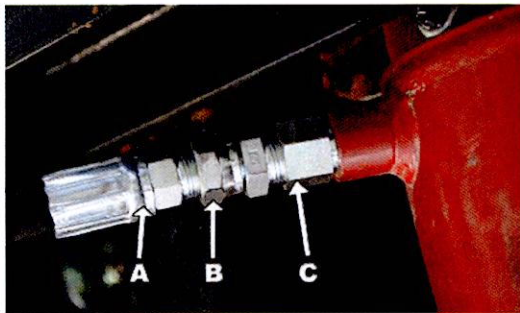
PURPOSE:

To remove defective adapter and install replacement fitting.

TOOLS REQUIRED:

2 each open end 7/8" wrenches
 1 each open end 11/16" wrench
 1 each clean, 2 gallon bucket
 Loctite 542 or 545 thread sealant

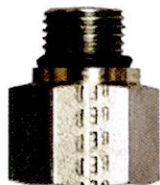
PROCEDURE:



- A. Hose fitting
- B. Swivel fitting
- C. Adapter fitting



Replacement Fitting



Defective Fitting

1. Verify trailer is within the affected population range of 02-24-11 thru 06-06-11.
2. **Dump must be in DOWN position, DO NOT REST ON MAINTENANCE PROP!**
3. Place bucket under fittings ready to capture any hydraulic fluid.
4. Undo swivel fitting (Figure B) from hose fitting (Figure A) while holding back-up on hose fitting (Figure A).
5. Remove swivel fitting (Figure B) from adapter fitting (Figure C) going into cylinder.
6. Remove adapter fitting (Figure C) from cylinder.
7. Install new adapter fitting (Figure C) and torque to 24-26 ft. lbs.
8. Using a thread sealant (Loctite 542 or 545 is recommended – NO TEFLON TAPE) apply equal amount around male end of swivel fitting (Figure B).
9. Install swivel fitting (Figure B) into adapter fitting (Figure C) while holding back-up on the adapter.
10. Reconnect hose fitting (Figure A) to swivel fitting (Figure B) while holding back-up on hose fitting (Figure A).
11. Check fluid level in pump reservoir, add fluid as needed. Power the dump up and down, then inspect for leaks.
12. Notify Warranty Department (warranty@bigtextrailers.com) to update Master List once service procedure has been completed.



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

Date: _____

SAFETY RECALL NOTICE

Safety Recall Number: 11V-328

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex), has determined that a defect in a component part not manufactured by Big Tex, which relates to motor vehicle safety, exists in certain 2011 Big Tex model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP dump trailers. This defect involves what has been determined to be a defective hydraulic adapter fitting. The defective component (Brennan Industries, Inc. hydraulic hose adapter fitting, Part No. 6405-06-06-0) was used with certain 2011 Big Tex Model 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS and 70LP dump trailers. If the adapter fitting fails, it could cause the dump bed to fall from a raised position. A failure of the hydraulic adapter fitting could result in accidental damage to include personal injury, property damage or both.

Your trailer has been identified as included in this recall. You are advised **not to raise the dump bed until the adapter fitting can be replaced**. Photographs depicting the defective and replacement adapter fittings are included with this letter for identification purposes. Please contact **Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 ext. 2121 immediately** to schedule a repair.

The defect will be remedied by your authorized Big Tex dealer or representative, who will replace the defective adapter fitting. The work will take about one (1) hour to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary adapter fitting replacement, **which will be performed at no charge to you**, please do the following:

Call Big Tex Trailer Manufacturing, Inc. **toll free at 1-800-594-5637 ext. 2121** or our regular phone number at (903) 575-0300 ext. 2121 for the location of your closest Big Tex dealer, or authorized representative, who will perform the repair. You should call the same number if

you have any problem obtaining the needed repair. **Do not raise the dump bed until the defective adapter fitting is replaced.**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex at 1-800-594-5637 ext. 2121.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required. Upon completion of the necessary replacement, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

Stan Garrett, Vice President – Finance & Accounting
Big Tex Trailer Manufacturing, Inc.

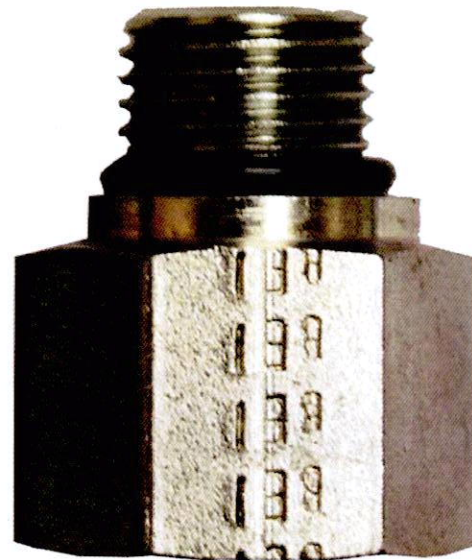
Encl: Photo comparison of defective and replacement adapter fitting
Owner Notification Form

EXHIBIT B

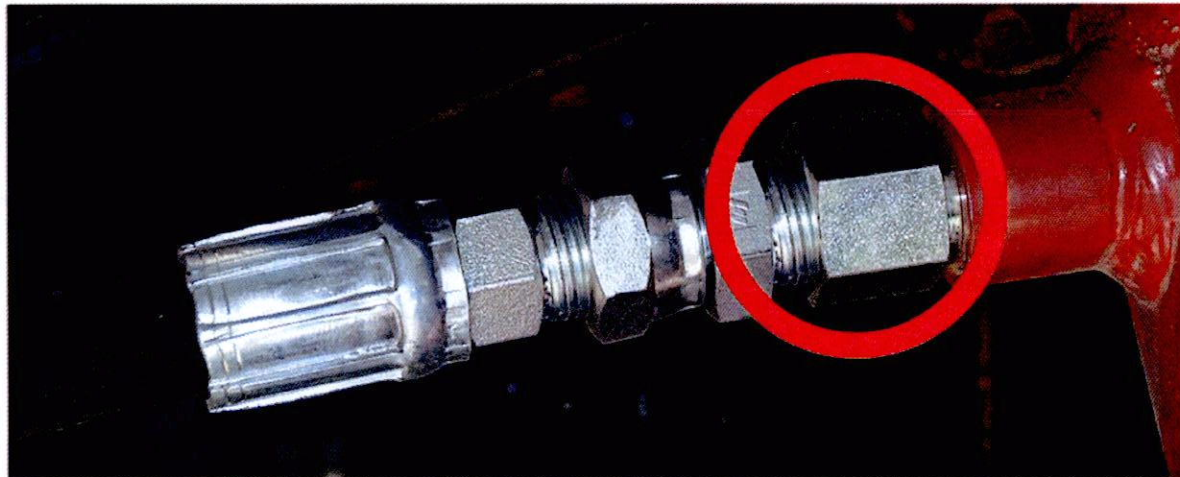
ADAPTER FITTING COMPARISON



Replacement Fitting



Defective Fitting





**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 11V-328**

**2011 Big Tex 10LP, 10LX, 12LP, 12LX, 14GX, 14LX, 14OD, 50DS
and 70LP MODEL DUMP TRAILERS**

DEFECTIVE HYDRAULIC ADAPTER FITTING INSTALLED IN TRAILER

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex toll free at **1-800-594-5637 ext. 2121**.

Upon completion of the necessary hydraulic adapter fitting replacement, the Big Tex Dealer or authorized representative must return this form by mail to the address below, by fax to (903) 575-5218 or by email to warranty@bigtextrailers.com:

Big Tex Trailer Manufacturing, Inc.
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

Please include the following information:

- a. Model of Trailer: _____
- b. VIN: _____
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for adapter fitting exchange:

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____