



**Sprinter Engineering and
Compliance Support**

SENT VIA FEDEX

June 21, 2011

National Highway Traffic Safety Administration
Attention: George Person, Chief, Recall Analysis Division
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz (2011MY) and Freightliner
(2011MY) Rear Spring Eye**

Dear Mr. Person:

This letter is submitted by the Sprinter Engineering and Compliance Support of Mercedes-Benz USA, LLC (MBUSA), on behalf of our parent company, Daimler AG, pursuant to 49 C.F.R. Part 573.6 (c)(10). This letter contains a document that was communicated to our dealers on the above subject and will be submitted in our regular Sprinter monthly mailing for the month of June, 2011.

Should you have any questions, please feel free to contact me at (843) 695-5057.

Sincerely,

Michael Scott
S&E Compliance Manager
Sprinter Engineering and
Compliance Support

Walther Bloch
DM Sprinter Engineering Support
Sprinter Engineering and
Compliance Support

Enclosure



is a registered trademark of Daimler, Stuttgart, Germany

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newschannel UPDATE

TO: Freightliner and Mercedes-Benz Sprinter Dealer Principals, General Managers,
Sales Managers, Service Managers, Parts Managers

FROM: Thomas Brunner; Department Manager; Vehicle Compliance and Analysis;
Engineering Services

DATE: June 14, 2011

**RE: Recall Campaign – Check Rear Springs, Replace If Necessary, Model 906,
Model Years 2011.**

On Monday, June 13, 2011 the National Highway Traffic Safety Administration (NHTSA) was notified by Daimler Vans USA, LLC (DVUSA) that it will conduct a voluntary Recall Campaign on certain Model Year 2011 Freightliner and Mercedes-Benz Sprinter vehicles (906) with regard to the rear springs. This notification will be posted on the NHTSA web site and may generate some customer questions.

Background

Daimler AG (DAG), the manufacturer of Freightliner and Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter vehicles, the rear springs may not meet the material standards requirements. The supplier may have corrected an out of tolerance condition on the diameter of the spring eye under cold conditions. As a result, this may have caused hydrogen embrittlement within the material which could potentially lead to a crack of the spring eye over time. This could lead to an increased risk of a crash. DVUSA therefore has initiated a recall of all potentially affected vehicles described above. An authorized Freightliner or Mercedes-Benz Sprinter dealer will remedy this condition by checking an identification mark on the rear springs and replacing the rear spring(s) if necessary.

This recall will be launched in September, 2011 and affects approximately 47 Freightliner and Mercedes-Benz Sprinter vehicles in the US.

Owner Notification

An Owner notification will be mailed approximately one week following the campaign launch.

While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-877-762-8267

