



IMPORTANT SAFETY RECALL

DATE: July 2011

TO: Micro Bird Distributors

SUBJECT: Recall # 11-044-EHU (NHTSA #11V-319)  
Ford flat floor (torn wire insulation)

FROM: Valérie Fortin, Regulations and Standards Technician, Corp. Micro Bird inc.

Please find enclosed a copy of the notification letter we will mail to our end users in the next days regarding Micro Bird recall # 11-044-EHU:

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***This notice is sent to you in accordance with the requirements of the National Traffic and Motor vehicle Safety Act.***

Micro Bird has decided that a defect, which relates to motor vehicle safety, exists in certain 2010 and 2011 G5 Micro Bird flat floor busses and 2006 through 2010 G5 Girardin flat floor busses constructed upon Ford cutaway chassis. Our records show that you own the vehicle(s) with the vehicle identification number shown above (or on the reply sheet).

**What is the safety issue?**

The raised floor just rearward of the driver's seat is trapping the wiring harness. This situation can cause the wires to rub against the metal floor molding, damaging the wire insulation. A wire with damaged insulation may cause an electrical short which can lead to a fire increasing the risk of injury to occupants.

**What should you do?**

Make a cut-out rearward of the driver's seat in the floor to allow more space for the wiring harness and secure the harness to protect against vibration. See the enclosed service bulletin for details.

**What we are asking you to do...**

Complete the repair and return the reply sheet to Micro Bird. This will enable us to update our files and send you a reimbursement check for parts and labor.

If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge (parts & labor).

Please contact Vincent Demers at Micro Bird Service and Warranty at [vincent.demers@microbird.com](mailto:vincent.demers@microbird.com) or 1-819-477-2012 ext. 264 if you have any problems or questions.



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### **How long will it take?**

Time required to do the repair is estimated at 30 minutes per vehicle. You will be reimbursed for reasonable labor charges. If you plan to ask a third party to do the repair make sure it will be done within the time allowed. If you or the third party cannot perform the required work within 30 minutes, please contact Vincent Demers at Micro Bird Service and Warranty at [vincent.demers@microbird.com](mailto:vincent.demers@microbird.com) or 1-819-477-2012 ext. 264, to discuss authorization for additional time needed.

A list of vehicles involved is enclosed. If some have been sold & are not registered yet, please register them as soon as possible.

Dealers are required to have all units in inventory modified/repared before delivery to the final owner.

We regret any inconvenience this may caused you.