



CROSSROADS

Safety Recall Notice

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain 2011 Seville fifth wheel trailers and 2011 Rushmore fifth wheel trailers.

The vehicles subject to this recall campaign were manufactured with the electrical transfer switch wired incorrectly. With the transfer switch wired incorrectly, the transfer switch could send 220 volt current instead of 110 volt current through the trailers electrical system. This voltage increase could lead to overheating of the electrical system resulting in a fire or property damage.

The required action is to inspect the vehicle and rewire the transfer switch if found to be wired incorrectly.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed.

As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., 305 Hawpatch Rd., Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 888-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Randy Nielsen
Vice President Customer Care

Re: NHTSA Recall No. 11V-
Transport Canada Recall No. – 2011-