



SAFETY RECALL CAMPAIGN ANNOUNCEMENT

Audi of America, Inc.
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Date: June 2011

Subject: Campaign Revision – Extension to Safety Recall 20L8

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This is to inform you that Audi has notified the NHTSA of an extension to the voluntary safety recall campaign 20L8 regarding potential fuel leaks in some 2001-2004 model years Audi A6, 2002-2003 model years Audi S6 and 2003 model year RS6 vehicles with 4.2L engines.

What is the problem?

The aging of the plastic material in the fuel tank rollover valve – combined with bending stress from the ventilation line to the rollover valve nipple – may lead to cracking of the nipple. If this happens, a fuel leak may result. A fuel leak in the presence of an ignition source could lead to a vehicle fire.

What does the repair procedure involve?

To prevent or repair cracking at the nipple, dealers will reinforce the nipple on the rollover valve on the affected vehicles at no cost to customers. We anticipate that this repair will become available June 21, 2011.

Parts Allocation Information

You will receive an initial allocation of parts for this campaign on or about June 17, 2011.

As always, any press/media related questions should be directed to the Audi public relations team.

Any customers with questions unable to be answered by this announcement should be directed to Audi Customer CARE at (800) 253-2834.

Thank you for your cooperation and assistance in this important matter.

Audi Product Compliance

Audi of America, Inc.



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Date: June 2011

Subject: Safety Recall 20L8 (NHTSA Campaign 11V-267)
2001-2004 Model Year Audi A6, 2002-2003 Model Year Audi S6, and
2003 Model Year Audi RS6 with 4.2L Engines
Reinforce Fuel Tank Rollover Valve Nipple

Dear Fleet Service and Warranty Managers:

This is to inform you that Audi is extending the voluntary safety recall 20L8 regarding potential fuel leaks in some 2001-2004 model years Audi A6, 2002-2003 model years Audi S6 and 2003 model year RS6 vehicles with 4.2L engines.

What is the expected launch date?

This recall will be available on June 21, 2011.

What is the problem?

The aging of the plastic material in the fuel tank rollover valve – combined with bending stress from the ventilation line to the rollover valve nipple – may lead to cracking of the nipple. If this happens, a fuel leak may result. A fuel leak in the presence of an ignition source could lead to a vehicle fire.

What does the repair procedure involve?

To prevent or repair cracking at the nipple, dealers will reinforce the nipple on the rollover valve on the affected vehicles at no cost to customers.

What is the approximate repair time?

This repair will take approximately two and half hours to complete with an additional 6 hours that vehicle cannot be driven to allow the adhesive to cure.



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Precautions You Should Take

Affected vehicles can continue to be driven as usual, but if you can smell fuel in your vehicle, customers are advised to proceed immediately to the nearest authorized Audi dealer or qualified workshop in order to have the fuel system on the vehicle inspected. To identify affected vehicles please provide a VIN list to the contacts below. We will use this to identify if any of your fleet is affected by this campaign.

Thank you for your cooperation and assistance in this important matter.

Audi Product Compliance

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