



Eton America LLC
360 E Henry St. STE 102 **Spartanburg, SC 29302**

Vehicle Safety Defect Service Bulletin – NVS-221SSe

To: All Eton Power Tech Dealers,

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide the burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to all registered owners, the owners are being instructed to contact Eton Power Tech's customer service if their dealer does not remedy the condition within three (3) days of a mutually agreed upon service date between the dealer and the customer. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

E-Ton Power Tech Co., Ltd. has determined that a defect which relates to motor vehicle safety exists in the following models. These vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 123 Motorcycle Controls and Displays.

Eton 50cc and 150cc Beamer I, Beamer II, Beamer III (Model Years 1999-2010)

Eton 50cc and 150cc Matrix (Model Years 2007-2010)

FMVSS 123 requires particular switch locations. The engine on/off switch should be located on the right side handlebar. The high/low beam light switch should be located on the left handlebar. These switch locations are reversed on the models listed above.

Should the rider attempt to shut off the engine using the handlebar switch, the rider would turn on the high beam lights. Should the rider attempt to turn off the high beam lights, the rider would turn off the engine causing the scooter to lose power. **WARNING:** The loss of power could cause a vehicle crash. To reduce the chance that this could occur, the rider should use only the key switch to turn the engine off. The rider should also use the right side switch only to change the headlights from high to low beam.

Dealers doing recalls or retro fitting unsold units in stock should order the following parts for each unit repaired from US Servtec at 1-866-224-3318:

(1999-2003 Beamer 50)	Switch Kit Package Part# 200999
(2004-2010 Beamer 50, Beamer Matrix 50)	Switch Kit Package Part# 200300
(2004-2010 Matrix 50/150 Beamer 150)	Switch Kit Package Part# 200301

Service bulletin (SB11C01) with complete instructions on how to reverse the switch functions will be included in each switch kit package.

Reimbursement: Dealers should file a normal warranty claim with flat rate code SB11C01. If you have any questions, please contact the Eton warranty department at 1-866-224-3319.