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Sent on 03 21 2011 **Expires on** 04 04 2011
From Parts and Service Division
Subject Recall/Stop Sale of 2011 Odyssey Door Glass May Be Inoperative

DATE: March 21, 2011
TO: All Honda Sales, Service & Parts Managers
FROM: American Honda Parts and Service Divisions
RE: Recall/Stop Sale of 2011 Odyssey Door Glass May Be Inoperative

Note: Effective today, 3/21/2011, a Stop Sale is in effect for a limited number of 2011 Odyssey models. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

The VINs affected by this Stop Sale are also included in the wiper link Stop Sale announced last week. Units previously repaired for the wiper link campaign will need to have this repair performed as well before the unit can be sold.

Basic Problem

The glass mount clips that attach to the window regulator detach from the door glass. The window glass may not go up or down when this occurs. The mount clip primer was used on the glass by mistake. This created a weak bond between mount clip and the door glass. Either the right side glass or both front door glasses are affected. Glass replacement will be required to fix the vehicle. Vehicles requiring right side glass only will be given a unique campaign coding.

Service Information

Service Bulletins covering replacement of the right side only and both sides will be posted for viewing 03/22/11.

Customer notifications will be mailed starting 4/14/2011.

Parts Information

Dealers with affected units in their inventory were allocated replacement glass beginning 3/19/11.

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