



North America

Date: April 9, 2011
To: Dealer Principal
Dealer Service Manager
From: UD Trucks North America Service Operations Department
Re: Notification Letter for Voluntary Safety Recall Campaign # 11V-177

UD Trucks North America has determined that 2011 Model Year UD1800, UD2000, UD2300, UD2600 and UD3300 model vehicles do not comply with the Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices and Associated Equipment".

- 49 CFR 571.108, Sections 7.8.2.1 (c) Horizontal Headlight Adjustment

The above vehicles were manufactured with Visual/Optical Aiming headlamps that require the low beam headlamp horizontal adjustment mechanism to be secured from further adjustment after initial setting by the manufacturer.

The following Safety Recall has been issued:

- **Safety Recall 11V-177** – Headlamp Adjustment

As a remedy a prevention cap will be installed over the low beam horizontal adjustment mechanism.

Dealers are requested to proceed immediately to make the necessary repair to the affected vehicles in their inventory.

It is a violation of federal law for a dealer to deliver a new or used motor vehicle covered by a recall notice until the recall remedy has been performed.

Owners of affected vehicles will receive an "Authorization for Recall Notification Service" card. This postage pre-paid card must be filled out correctly and returned to the address on the card indicating whether the vehicle was repaired, transferred, sold, etc. (refer to the UD Warranty Policies & Procedures Manual, Part III, Section 1). For vehicles without an "Authorization for Recall Service" card, check the vehicle identification number with the Vehicle Service Notification screen of the UD IntraNET Warranty Claim System menu.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

We estimate that approximately 20 minutes will be required to complete this recall. After the repairs have been performed, please return the postage prepaid "AUTHORIZATION FOR RECALL SERVICE" card to UD Trucks North America Service Operations Department.

All owners of affected vehicles will be notified by mail to schedule an appointment with an authorized UD Truck Dealer to have this safety recall performed free of charge.

Please find the following information enclosed with this letter:

- Recall Bulletin # 11V-177 dated April 9, 2011.
- Customer Notification Letter dated April 16, 2011.
- Computer list with involved VIN's and locations.
- Campaign Recall Completion Labels.

Complete details and procedures for this safety recall may be found in Recall Bulletin # 11V-177 issued with this letter. Recall Bulletin # 11V-177 is also posted on the Service website of the UD IntraNET and additional copies of the bulletin are available upon request. Any questions concerning these safety recalls may be directed to the Technical Support Manager or any of the Service Operations staff at UD Trucks North America.

Sincerely,
UD Trucks North America
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