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DATE: March 02, 2011

TO: All Honda Sales, Service & Parts Managers

FROM: American Honda Parts and Service Divisions

RE: Recall/ Stop Sale of 2006~2007 Civic Hybrid Engine Stalling

Note: A Stop Sale is in effect for 2006~2007 Civic Hybrid. Should an unrepaired vehicle be sold and cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

During the inspection process of the DC-DC converter control unit, an over voltage condition may have caused a diode to be damaged. With age degradation, the output terminal of the DC-DC converter can short to ground, causing the 100 amp main fuse to melt. If this occurs while driving, the car will stall and not restart. Also the headlights will be inoperative.

Service Information

A Service Bulletin will be posted 3/11/11, depending on part supply. The repair will require replacement of the DC-DC converter and the terminal post cover, which will be packaged as a kit. Some 2006 models may also require you to perform Safety Recall Q35 (See Service Bulletin 07-009). Service Bulletin 07-009 requires an additional terminal cover kit.

Customer notification will be mailed 3/18/11 unless part shipping schedules change.

Parts Information

Parts will be available for open ordering when the Service Bulletin is posted. Additional part supply arrivals are scheduled this month to support the customer mailing.

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