



**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #121 – Vehicle Certification Label**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has discovered certain motor homes fail to comply with the requirements of the Code of Federal Regulations, Part 567, Certification. A noncompliance exists whereby the affected vehicles were produced with a Vehicle Certification Label that states Load Range "G" tires when, in fact, the vehicles are equipped with Load Range "H" tires.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

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**INSTRUCTION TO PERFORM CAMPAIGN #121**

**Affected Models:**

Certain 2010 and 2011 model year Winnebago Tour® and Itasca Ellipse®.

**Repair Procedure:**

Refer to the instruction sheet for inspection and replacement of the Vehicle Certification Label.

**Parts Information:**

The new-vehicle certification labels have been sent to the current registered owner. Use the labels that have been provided with the owner notification. There are no additional parts required. However, should the new labels be unavailable, please contact Winnebago Industries, Inc., Attention: Recall Administrator, for assistance at (800) 628-7692.

**REIMBURSEMENT**

When the service has been completed, fill out your repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries®.

	<b><u>OPERATION NUMBER</u></b>	<b><u>TIME ALLOWANCE</u></b>
Replacement of Vehicle Certification Label	<u>24210101</u>	<u>0.2 hr.</u>

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

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Enclosures