



Fleetwood RV, Inc.  
1010 Commerce Dr.  
Decatur, Indiana 46733  
P: (800) 322-8216 / [www.fleetwoodrv.com](http://www.fleetwoodrv.com)

## **IMPORTANT RECALL INFORMATION #110204FRV**

March 2011

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS  
SERVICE MANAGERS  
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #110204FRV  
2010 FIESTA CLASS A MOTOR HOMES – HEADLIGHT WIRING**

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2010 Fiesta Class A motor homes.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners of record is attached for your information.

### ***WHAT IS THE PROBLEM?***

On motor homes affected by this recall, the headlights may have been incorrectly wired, resulting in reduced headlight illumination with the headlights on low beam. Inadequate illumination of the low-beam headlights may result in decreased driver's vision, as well as the vehicle's visibility to other drivers, increasing the risk of a crash.

### ***WHAT SHOULD YOU DO?***

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached ***Recall Service Bulletin # 110204FRV*** prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's ***Internal Repair Order*** and submit your request through e-FDN. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

**FLEETWOOD RV, INC.**

Attachments: Recall #110204FRV Customer Letter  
Recall #110204FRV Service Bulletin

**RECALL BULLETIN:**  
110204FRV

**YEAR(S) AFFECTED:**  
2010

**PRODUCT(S) AFFECTED:**  
Fiesta

**MODEL(S) AFFECTED:**  
All built on Workhorse chassis

**SUBJECT:**  
Inspection/Correction of Headlight Wiring

**KEYWORDS:**  
headlight, headlights, lights, high beam, low beam

**ISSUE DATE:**  
March 2011

The purpose of this bulletin is to inform all Fleetwood dealers about the need to inspect, and if necessary, re-route the headlight wires on certain 2010 Fiesta motor homes. A list of affected serial numbers appears at the end of this document.

**CONDITION:**

On Fiesta motor homes affected by this recall, the headlights may have been incorrectly wired, resulting in reduced headlight illumination with the headlights on low beam. Inadequate illumination of the low-beam headlights may result in decreased driver's vision, as well as the vehicle's visibility to other drivers.

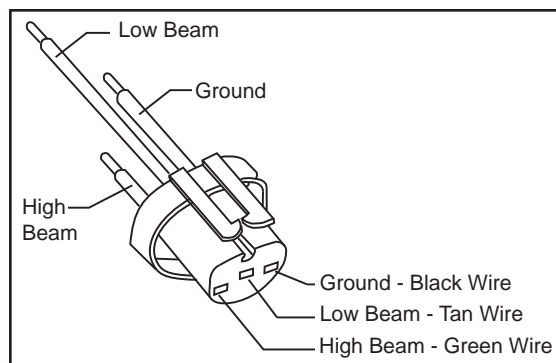
**PROCEDURES:**

Follow the steps below to inspect, and if necessary, correct the headlight wiring.

<b>WARNING</b>
<p><b>REMOVE ALL JEWELRY BEFORE BEGINNING WORK.</b></p>

1. Park the motor home on level pavement. Place the transmission into PARK and set the parking brake. Turn off the ignition and remove the ignition key. Maintain control of keys until all repairs are complete. Attach a notice, "DO NOT USE", to the ignition switch in order to prevent activation of the systems.

2. Visually inspect the routing of the wires plugged into the back of each headlight. The headlight wires should be routed as shown in Figure 1. Note: It may be necessary to access the headlight wiring from beneath the vehicle.



**Figure 1**

A. If the headlight wires are routed as shown, no further action is required and this Bulletin is complete.

B. If the headlight wires are configured differently, proceed to the CORRECTION procedures (Page 2) to re-pin the wires into the correct terminals.

*This bulletin is supplied for technical information only and is not an authorization for repairs.*

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

**CORRECTION:** Follow the steps below to correct the routing of the headlight wires.

 **WARNING**

**BATTERIES CONTAIN ACID AND EXPLOSIVE GASES; USE EXTREME CARE WHEN WORKING NEAR BATTERIES. DO NOT SMOKE OR HAVE OPEN FLAMES. AVOID CREATING SPARKS AROUND WET CELL BATTERIES.**

3. Label and then remove the battery cables from the Main chassis battery, located on the front of the bulkhead, and the Auxiliary batteries, located under the entry step. Remove the battery negative cable first, and then remove the positive cable.
4. Use a terminal pin tool to remove each incorrectly-routed wire. Re-pin according to the diagram in Figure 1.
5. Test the operation of the lights; correct as necessary.
6. Verify headlights are properly aimed and adjusted to ensure alignment and compliance with possible local, state, federal and provincial codes.

**PARTS:** None

**TOOLS:**

Mechanic's Creeper  
Terminal pin tool

**WARRANTY LABOR ALLOWANCE:**

*Recall 110204FRV, Fiesta Headlight Wiring*

Flat Rate Code:

6008-11 0.10 Hr. Inspected/Not Defective

6008-12 0.50 Hr. Inspected/Defective/Repaired

*If you have any questions concerning this Bulletin, contact Fleetwood Dealer Technical Assistance  
at*

**(800) 816-9825**

Fleetwood Service Literature is available at: [www.fleetwoodrvdealers.com](http://www.fleetwoodrvdealers.com)

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## Recall 110204FRV - Affected Units

### 2010 Fiesta

794BA4404309	794TA4405332	794TA4405503	794BA4405674
794TA4404966	794TA4405333	794BA4405618	794BA4405675
794TA4404967	794TA4405334	794BA4405619	794BA4405678
794TA4404968	794BA4405346	794BA4405620	794BA4405680
794TA4404969	794BA4405347	794BA4405621	794BA4405681
794TA4404970	794BA4405349	794BA4405622	794BA4405682
794BA4404983	794BA4405350	794BA4405623	794BA4405683
794BA4404984	794BA4405351	794BA4405630	794BA4405684
794BA4404985	794TA4405491	794BA4405631	794BA4405685
794BA4404986	794TA4405493	794BA4405632	794BA4405686
794BA4404987	794TA4405494	794BA4405633	794BA4405687
794BA4404988	794TA4405495	794BA4405634	794BA4405688
794BA4404989	794TA4405496	794BA4405652	794BA4405690
794BA4404990	794TA4405497	794BA4405653	794TA4405714
794BA4404991	794TA4405498	794BA4405654	794TA4405715
794BA4404992	794TA4405499	794BA4405655	794TA4405717
794BA4404993	794TA4405500	794BA4405671	794TA4405718
794BA4404994	794TA4405501	794BA4405672	794TA4405719
794BA4404995	794TA4405502	794BA4405673	794TA4405720

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."



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## IMPORTANT RECALL INFORMATION #110204FRV

March 2011

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, has decided that a defect which relates to motor vehicle safety exists in certain model year 2010 Fiesta Class A motor homes.

### ***WHAT IS THE PROBLEM?***

On motor homes affected by this recall, the headlights may have been incorrectly wired, resulting in reduced headlight illumination with the headlights on low beam. Inadequate illumination of the low-beam headlights may result in decreased driver's vision, as well as the vehicle's visibility to other drivers, increasing the risk of a crash.

### ***WHAT SHOULD YOU DO?***

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc., dealer.

### ***WHAT WILL FLEETWOOD DO?***

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all of the information needed to enable them to inspect the headlight wiring and if necessary, move the headlight wires to the correct positions on the headlight bulb socket connectors.

This service will be performed for you free of charge. If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle Information Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle***

***Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #110204FRV, contact Fleetwood Owner Relations at (800) 509-3418.

***For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

If you are unable to obtain the specified repair promptly and without charge, please contact:

**FLEETWOOD OWNER RELATIONS - RECALL # 110204FRV**

P.O. Box 1007  
Decatur, Indiana 46733  
(800) 509-3418

If you believe that the dealer and Fleetwood RV, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153)  
or go to  
<http://www.safercar.gov>

Fleetwood RV, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD RV, INC.



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## **IMPORTANT RECALL INFORMATION #110204FRV**

March 2011

Dear Valued Fleetwood RV Motor Home Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its wholly owned subsidiary manufacturing centers located in Decatur, Indiana, has decided that a defect which relates to motor vehicle safety exists in certain model year 2010 Fiesta Class A motor homes.

### ***WHAT IS THE PROBLEM?***

On motor homes affected by this recall, the headlights may have been incorrectly wired, resulting in reduced headlight illumination with the headlights on low beam. Inadequate illumination of the low-beam headlights may result in decreased driver's vision, as well as the vehicle's visibility to other drivers, increasing the risk of a crash.

### ***WHAT SHOULD YOU DO?***

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc., dealer.

### ***WHAT WILL FLEETWOOD DO?***

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the dealership's ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle Information Update Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #110204FRV, contact Fleetwood Owner Relations at (800) 509-3418.

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P.O. Box 1007  
Decatur, Indiana 46733  
(800) 509-3418

Fleetwood RV, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig S. Biazio". The signature is fluid and cursive, with a large initial "C" and "S".

**CRAIG S. BIAZO**  
National Warranty Manger