

GM CUSTOMER CARE AND AFTERSALES  
DCS2553  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 11, 2011

Subject: Upcoming Safety Recall 11029  
Rear Suspension Toe Link Separation

Models: 2009-2010 Cadillac CTS

To: All Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,  
Used Vehicle Sales Manager and Warranty  
Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall involving certain 2009 and 2010 model year Cadillac CTS vehicles.

Some of these vehicles have a condition in which a wax coating on the rear suspension toe link jam nuts may allow the nut(s) to loosen. If a nut loosens, a metallic clanking noise may be heard coming from the rear of the vehicle. Ignoring this warning could result in a further loosened toe link that could separate, and the rear wheel would be able to turn inboard or outboard. If this were to happen, sudden changes could occur in vehicle handling. The driver may not be able to control the vehicle and a crash could occur without warning.

To correct this condition, dealers are to clean all wax residue from the rear suspension toe link assemblies and install two new jam nuts. In some cases, a rear suspension toe link assembly may require replacement.

The total number of U.S. vehicles involved is 44,147. GM is working with its suppliers to obtain the required parts as quickly as possible. When sufficient parts become available, a customer notification letter mailing date will be scheduled.

GWM-IVH (GMVIS2) information for this recall will not be available until the recall bulletin is released to dealers.

END OF MESSAGE  
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