# The customer letter mailing will begin on March 24, 2011.

### GM CUSTOMER CARE AND AFTERSALES DCS2555 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 17, 2011

Subject: 11029 - Safety Recall

Rear Suspension Toe Link Separation

Models: 2009-2010 Cadillac CTS

To: All Cadillac Dealers

Attention: General Manager, Service Manager, Parts Manager,

New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 11029 today. The total number of U.S. vehicles involved is approximately 44,000. Please see the attached bulletin for details.

### Customer Letter Mailing

The customer letter mailing will begin on March 24, 2011.

# Global Connect (GWM)

The "Investigate Vehicle History" (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated March 17, 2011.

# Campaign Initiation Detail Report (CIDR)

The CIDR will be available March 17, 2011.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES