



CAMPAIGN BULLETIN

01-593-11

DATE: 1/24/11

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: Aerial and Digger Derricks

SUBJECT: Miller "D" lanyard anchor p/n 472452

Issue:

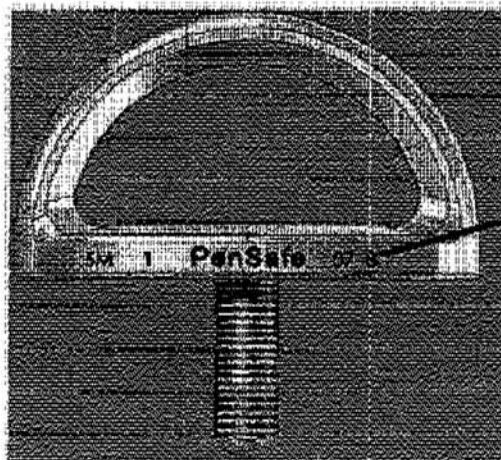
TEREX Utilities has received notice of a recall from the supplier of the D shaped lanyard anchor, p/n 472452 with the date code 07B. There is a deficiency in the material strength that may cause the threads on the stem to fracture prematurely. These parts could be on machines built from June, 2008 through November, 2010.

During a fall arrest event the D shaped lanyard anchor can fail.

Action:

Immediately inspect the lanyard anchors on units listed in the attached letter for lanyard anchors having the date code 07B, as shown below. Immediately take the unit out of service if the date code appears. If the date code does not appear, simply complete the enclosed form to complete this bulletin.

If your lanyard anchor is affected, call TEREX Utilities, at 605-884-3892 for a replacement kit, p/n Z-1200. Follow the installation instructions that accompany the kit. Complete the enclosed form and return it with the affected anchor to TEREX Utilities, using the shipping label and shipping box, for credit.



Date code

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN
DEATH OR SERIOUS INJURY.**

Terex Telelect, Inc. • 500 Oakwood Road • Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-1842

Dealers and Installers: A letter is being sent to owners of affected units. Only lanyard anchors, p/n 472452, with a date code of 07B are affected.

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have lanyard anchor 472452 supplied in kit Z-1200 at no charge to the owner.

Labor and Travel reimbursement:

- Lanyard anchors will be provided to replace anchors with date code 07B only. A \$40 credit or reimbursement will be allowed for the owner to install on return of the removed anchor.
- Repairs will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of .25 Hours will be allowed for repair of each unit.
- A travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop will be allowed.
- A completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. All parts must be returned for reimbursement. If you have any questions contact TEREX Utilities Warranty department at utilities.warranty@terex.com or fax the form to 605-882-5572.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236