



Via Overnight Mail
February 7, 2011

Subject: Safety Recall BLA - Remedy Available
Certain 2006 - 2007 GS 300/350, 2006 - Early 2009 IS 250 and 2006 - Early 2008 IS 350 Vehicles
Insufficient Tightening of the Fuel Pressure Sensor

Dear Dealer Principal:

As communicated on January 25, 2011, Lexus filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a Safety Recall on certain 2006 - 2007 GS 300/350, 2006 - Early 2009 IS 250 and 2006 - Early 2008 IS 350 vehicles.

Due to insufficient tightening of the fuel pressure sensor connected to certain engine fuel delivery pipes (those with nickel phosphorus plating), there is a possibility that, over time, the pressure sensor could loosen. If loosening occurs, fuel could leak past a gasket used in the connection between the sensor and pipe and through the threaded portion of the sensor.

Lexus dealers are requested to inspect affected vehicles for fuel leakage. If no leakage is found, dealers are requested to tighten the fuel pressure sensor to the proper torque spec. If the fuel pressure sensor does not turn when tightening to the specified torque, dealers are requested to replace the gasket between the fuel pressure sensor and fuel delivery pipe and tighten to the sensor to the proper torque spec. If a fuel leak is confirmed, dealers are requested to replace the gasket between the sensor and the fuel delivery pipe with a new one and to tighten the sensor to the proper torque spec.

The following information is provided to inform you and your staff of the remedy phase of this Safety Recall and your degree of involvement.

Owner Notification Mailing Dates

The owner notification will commence in early March. The letters will be sent over several months consistent with parts availability and repair capacity. The Lexus Q&A is attached for your use when responding to customer questions.

Only owners of the affected vehicles will be notified. If your dealership is contacted by an owner who would like to know if their vehicle is affected, please verify vehicle eligibility by confirming through TIS. The affected VINs were posted on TIS on Wednesday, January 26. Dealers should perform the Safety Recall as outlined in the Technical Instructions on TIS.

Pre-Owned Vehicles in Dealer Inventory

Lexus requests that dealers not deliver any pre-owned vehicles in their inventory which are involved in this Safety Recall until the defect has been remedied. If a dealer wishes to sell or deliver a pre-owned vehicle covered by this Safety Recall, it is important the dealer clearly communicate to the consumer that the vehicle has been identified by Lexus as subject to a recently announced Safety Recall.

Also, as a reminder, Lexus CPO policy prohibits the certification of any vehicle with an outstanding Special Service Campaign or Safety Recall, such as this Safety Recall BLA. Thus, no affected units may be sold or delivered as a CPO vehicle until the Safety Recall has been completed on that vehicle.

Remedy Procedures

Refer to TIS for the appropriate Technical Instructions and additional information. Technical Instructions will be posted on TIS on February 8, 2011.

Special Service Tools and Parts

Each dealership has been sent two of each of the required Special Service Tools (SSTs) required for the remedy repair. Additionally, dealers will be sent parts for each model vehicle subject to this Safety Recall for use in the rare cases they require replacement rather than re-use. The parts related to the remedy procedure have been placed on Manual Allocation Control (MAC). Any additional parts ordered will require DSPM approval prior to their release.

Identification of Affected Vehicles

Model	WMI	Model Year	VIN Range		
			VDS	Range	
GS 300	JTH	2006	BH96S	5000028 - 5045859	
GS 300 AWD			CH96S	0001017 - 0021080	
GS 350		2007	BE96S	0007608 - 0028362	
GS 350 AWD			CE96S	0001838 - 0012689	
IS 250		2006	BK262		2000010 - 5025772
		2007			2021159 - 5050845
		2008			2057792 - 5086447
		2009			2081667 - 5097602
IS 250 AWD		2006	CK262		2000003 - 5007908
		2007			2008542 - 5015612
		2008			2019898 - 5027611
		2009			2027724 - 5032514
IS 350	2006	BE262		2000000 - 5011869	
	2007			2006942 - 5017246	
	2008			2011547 - 5017817	

Warranty Processing Instructions

The warranty operation codes will be loaded and available for dealer use on Tuesday, February 8, 2011. Dealers are required to submit Safety Recall claims using the information described below.

Safety Recall	Op. Code	Description	Model	Labor Hours
BLA	1523A1	Tighten the fuel pressure sensor gasket at specific torque	All	1.7 hours/vehicle
	1523A2	Replace fuel pressure sensor gasket	All	3.1 hours/vehicle

- Flat rate time includes 0.1 hour for Safety Recall administrative cost per vehicle for your dealership. Lexus warranty will only accept one claim per vehicle under the terms of the Safety Recall. Please ensure that your dealership checks Dealer Daily or TIS to see if the vehicle has been repaired under the Safety Recall prior to servicing a vehicle.

Customer Handling

This Safety Recall is a great opportunity to focus on assuring your customers that their safety remains Lexus' highest priority, which will go a long way toward preserving their faith in your dealership and the Lexus brand. Please welcome these customers and answer any questions they may have. The attached Q&A is provided to assure a consistent message is communicated.

Lexus' usual customer care amenities of car wash and fuel tank fill apply to this Safety Recall. Additionally, one day of rental vehicle expense (to a maximum of \$45) or the cost of pick up and delivery of the customer's vehicle may be claimed if required and subject to the guidelines published in the Safety Recall/Special Service Campaign/Limited Service Campaign General Procedures document on TIS.

Media Contacts

For *news media inquires only*. Due to the nature of this Safety Recall, it is imperative that all media contacts (local and national) receive a consistent message. In this regard, *all media contacts* must be directed to Brian Lyons at (310) 468-2552 in Corporate Communications. (Please do not provide this number to customers or direct dealership associates to call).

Please review this entire package with your staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your understanding and cooperation.

Lexus, a Division of Toyota Motor Sales, USA, Inc.

Attachment

Cc: Customer Satisfaction Manager
General Manager
Parts Manager
Pre-Owned Manager
Sales Manager
Service Manager



Safety Recall BLA Q&A - **Remedy Notice**

Certain 2006 - 2007 GS, 2006 - early 2009 IS 250 and 2006 - early 2008 IS 350 vehicles
Insufficient Tightening of the Fuel Pressure Sensor

As announced earlier on Wednesday, January 26, 2011, Lexus filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a Safety Recall on certain 2006 - 2007 GS 300/350, 2006 - Early 2009 IS 250 and 2006 - Early 2008 IS 350 vehicles. **The Remedy is now available and Lexus will begin notifying owner of vehicles covered by this Safety Recall.**

Q1: What is the condition?

A1: Due to insufficient tightening of the fuel pressure sensor connected to certain engine fuel delivery pipes (those with Nickel Phosphorus plating), there is a possibility that, over time, the pressure sensor could loosen. If loosening occurs, fuel could leak past a gasket used in the connection between the sensor and pipe and through the threaded portion of the sensor.

Q2: What is the fuel pressure sensor?

A2: The fuel pressure sensor detects the fuel pressure for the optimization of the engine control.

Q3: Are there any warnings that this condition exists?

A3: There are no warnings that this condition will occur. However, if fuel is leaking from the fuel pressure sensor, in some instances a fuel odor may be noticed from the engine compartment.

Q4: Which and how many vehicles are involved?

A4: There are approximately 244,800 vehicles involved.

Model Year	Model	Approx UIO
2006	GS 300	43,700 (24,500 2WD, 19,200 AWD)
2007	GS 350	23,700 (14,000 2WD, 9,700 AWD)
2006 - early 2009	IS 250	152,500 (97,200 2WD, 55,300 AWD)
2006 - early 2008	IS 350	24,900

Q5: Are there any other Toyota or Lexus vehicles covered by this Safety Recall?

A5: No, this Safety Recall only covers certain 2006 through 2007 GS 300/350, 2006 through early 2009 IS 250 and 2006 through early 2008 IS 350 vehicles.

Q6: What is the production period of the affected vehicles?

A6: The affected vehicles were produced:

Model Year	Model	Production Range
2006	GS 300	Early January 2005 - Late July 2006
2007	GS 350	Mid-June 2006 - Late September 2007
2006 - early 2009	IS 250	Late August 2005 - Early February 2009
2006 - early 2008	IS 350	Late August 2005 - Late September 2007

Q7: What is Lexus going to do?

A7: Owners of the involved vehicles will receive a Safety Recall Notification by first class mail. Any Lexus dealer will inspect for fuel leakage. If no leakage is found, the dealer will tighten the fuel pressure sensor with the proper torque. If a fuel leak is confirmed, the gasket between the sensor and the fuel delivery pipe will be replaced with a new one, and the sensor will be tightened to the proper torque. This will be conducted at NO CHARGE to the vehicle owner.

Q8: How long will the repair take?

A8: The inspection and tightening of the fuel pressure sensor to the proper torque will take approximately two hours. If a fuel leak is confirmed, the replacement of gasket and tightening to the proper torque will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q9: If the Fuel Delivery Pipes (Fuel Rail) were previously replaced on an earlier recall (Lexus recall 9LA), will this remedy for insufficient tightening of the Fuel Pressure Sensor need to be performed as well?

A9: Yes. Even if the Fuel Delivery Pipes (Fuel Rails) were previously replaced on an earlier recall (Lexus recall 9LA), the customer will still need to have the remedy implemented for Insufficient Tightening of the Fuel Pressure Sensor. We apologize for the inconvenience, but you should contact your authorized Lexus dealer to have this additional remedy implemented as soon as possible.

Q10: When will Lexus begin notifying owners of the covered vehicles about this Safety Recall?

A10: Lexus will begin mailing Safety Recall notification by first class mail starting in early March 2011.

Q11: What should an owner do if they experience the condition, or have immediate concerns about their vehicle?

A11: If an owner has any immediate concerns, he or she is requested to contact a local Lexus dealer for diagnosis, and if applicable, repair.

Q12: What if an owner has previously paid for this repair prior to receiving the Safety Recall Notification?

A12: Owners that have previously paid for repairs to their vehicle to address this specific condition should refer to their owner letter for reimbursement consideration instructions

Q13: What if an owner has additional questions or concerns?

A13: Owners with questions or concerns are asked to contact their local Lexus dealer. Owners may also contact Lexus Customer Satisfaction at 1-800-255-3987.

**Certain MY 2006-2007 GS300/350, 2006-Early 2009 IS250, and 2006-Early 2008 IS350 Vehicles
Insufficient Tightening of the Fuel Pressure Sensor
Safety Recall Notice**

[VIN]

Dear Lexus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the fuel system of certain model year 2006-2007 GS300/350, 2006-Early 2009 IS250, and 2006-Early 2008 IS350 vehicles.

What is the condition?

Due to insufficient tightening of the fuel pressure sensor connected to certain engine fuel delivery pipes (those with nickel phosphorus plating), there is a possibility that, over time, the pressure sensor could loosen. If loosening occurs, fuel could leak past a gasket used in the connection between the sensor and pipe and through the threaded portion of the sensor. If fuel is leaking from the fuel pressure sensor, in some instances a fuel odor may be noticed from the engine compartment. Fuel leakage in the presence of an ignition source may increase the risk of a vehicle fire.

What will Lexus do?

Any authorized Lexus dealer will inspect for fuel leakage. If no leakage is found, the dealer will tighten the fuel pressure sensor with the proper torque. If a fuel leak is confirmed, the gasket between the sensor and the fuel delivery pipe will be replaced with a new one, and the sensor will be tightened with the proper torque. This will be conducted at NO CHARGE to the vehicle owner.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to have this remedy implemented as soon as possible. The repair will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

If your vehicle is covered by this Safety Recall, you do not need an owner letter to have this remedy completed; however, to assist the dealer in confirming vehicle coverage, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Please visit <http://www.lexus.com/recall> for further information. Your local Lexus dealer will be more than happy to answer any of your questions as well. If you require further assistance, you may contact the **Lexus Customer Assistance Center at 1-800-255-3987** Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Standard Time.

What if you have previously paid for repairs for this condition?

If you have previously paid for the tightening of the fuel pressure sensor, or replacement of the fuel pressure sensor gasket, to address this specific condition, please mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration

Lexus Customer Assistance
Mail Stop L201
19001 South Western Avenue
Torrance, CA 90509

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,
Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.

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What will Lexus do?

Any authorized Lexus dealer will inspect for fuel leakage. If no leakage is found, the dealer will tighten the fuel pressure sensor with the proper torque. If a fuel leak is confirmed, the gasket between the sensor and the fuel delivery pipe will be replaced with a new one, and the sensor will be tightened with the proper torque. This will be conducted at NO CHARGE to the vehicle owner.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to have this remedy implemented as soon as possible. The repair will take approximately three hours. However, depending upon the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

Please note even if the Fuel Delivery Pipes (Fuel Rails) were previously replaced on an earlier recall (Lexus recall 9LA), you still need to have the remedy implemented for Insufficient Tightening of the Fuel Pressure Sensor. We apologize for the inconvenience, but you should contact your authorized Lexus dealer to have this additional remedy implemented as soon as possible.

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